

Curriculum Vitae

Marquisha Frost, Ph.D.

OBJECTIVE

- Educator: to bridge various modes of learning, using inclusive pedagogy and lived experiences to cultivate critical-thinking, diversely intellectual and action-oriented learning outcomes.
- Administrator: to maximize resources utilizing university, faculty, staff and student strengths to work collaboratively toward a sustainable future.

EDUCATION

Claremont Graduate University

2018 Ph.D. Higher Education Administration

School of Educational Studies | Claremont, CA
Dissertation Title: *Dedicated! Diapers & Degrees: Student Mothers, Institutional Support and Higher Education Success*
Chair: Linda M. Perkins, Ph.D.

2017 Master of Arts: Education

2017 Women & Gender Studies Certificate

University of Nebraska at Omaha

2014 Master of Science: Counseling, Student Affairs

2013 Bachelor of Arts: Black Studies

EMPLOYMENT EXPERIENCE

Digital Operations Specialist | University of Nebraska

Omaha, NE | January 2021—Present

- Provide leadership on projects and programs from initiation to delivery, ensuring key project timelines are outlined/clear, outcomes are well understood, and work is prioritized to align with the more pressing needs of the campus.
- Coordinate and collaborated across campus engaging multi-level stakeholders and team members to gather required data from end-users to evaluate objectives, goals and scope to define deliverables.
- Facilitate and initiate team-oriented involvement and discussions through excellent interpersonal skills.
- Integral member of the Digital Learning division for the University of Nebraska. Responsible for the management of online program development, instructional design, instructional technology, and classroom technology maintenance/upgrade projects.
- Track and ensure successful delivery of critical campus services including but not limited to online course development, course design reviews, OER adoption in tandem with online delivery, academic technology pilots, academic technology service changes and new service rollouts, classroom upgrades, and hardware lifecycle replacement in classrooms.

Assistant Dean & Director for Academic Resources and Services | Scripps College
Claremont, CA 91711 | September 2018—June 2020

- Creating, implementing, and managing Academic Resources and Disability Services. Including but not limited to: budgetary management, departmental leadership and programming tailored to support specific needs of undergraduate students.
- Providing academic counseling and disability services to a diverse and talented student population which includes serving as a Primary Contact Dean for designated student advisees.
- Organizing, managing, and providing services for students with disabilities, including housing and academic accommodations, faculty consultation, student advising, parent engagement and constituent training.
- Assisting with the development and execution of learning strategy programs, workshops and presentations, and managing all logistical aspects related to such programs.
- Coordinating, initiating and conducting outreach to undergraduate students having academic trouble with program support targeted for international and first-generation college students.

Interim Asst. Dean, Case Manager Academic Success & Wellness | Pomona College
Claremont, CA 91711 | February 2018—September 2018

- Provided personal, academic and mental wellness support and resources to first and second -year students at Pomona College often managing crisis symptoms and intervention for a diverse caseload and serve as an advocate for student success;
- Coordinated client services, such as but not limited to—therapy, psychiatric evaluations, academic interventions along with crisis intervention, outreach and served as a bridge to connect students to both on and off campus resources and service;
- Conducted comprehensive screenings and assessments with students to create effective case plans, maintaining confidentiality and detailed records of client referrals, appointments, interactions and conditions.

Interim Coordinator of Leadership & Education | Cal-Poly Pomona
Pomona, CA 91768 | October 2016—February 2018

- Counseled individuals on concerns related to personal issues, academic concerns, and career interests; Utilized advanced human relations skills and counseling abilities in helping these constituencies sort through information, identify problems, and select suitable solutions, considering educational and personal outcomes;
- Oversaw the student government and its leaders. Developed leadership initiatives for cross-campus clubs and organizations and advised student leaders on methods and processes. Assisted in program planning, budget allocations, and problem solving a variety of issues.
- Identified appropriate conferences and other developmental opportunities for student leaders to attend; made travel arrangements and traveled with students to leadership development conferences and meetings, serving as an advisor and college representative.

Youth Ministries Coordinator | La Verne Church of the Brethren
La Verne, CA 91750 | August 2017—June 2019

- Coordinated the spiritual formation, leadership development and academic success of middle and senior high school youth;
- Encouraged the involvement of youth in worship, church leadership and service;
- Managed camperships for youth attending Camp La Verne and other spiritual formation opportunities such as conferences and trainings that will help inspire youth engagement in the church community and the world.

Coordinator for Events & Stewardship | Claremont Graduate University
Claremont, CA 91711 | May 2016-September 2017

- Planned and coordinated events to promote benefactor stewardship, cultivation and recognition of annual giving, major gifts, cumulative lifetime giving and planned giving;

- Prepared research reports utilizing tools to identify and qualify individuals, corporations and foundations resulting in a structured, systematic program of stewardship to ensure perpetual cordial relations with benefactors, including but not limited to recognition events, periodic reports and assistance building student-donor relations and interactions;
- Completed general office tasks as necessary including filing, labeling, reorganizing, answer calls, directing and greeting guests& implementing systems that are more efficient.

Graduate Career Counselor | California State Polytechnic University-Pomona
Pomona, CA 91768 | May 2016-May 2017

- Provided comprehensive individual and group career-related counseling and advisory services to students and alumni;
- Presented workshops on resume, cover letter and graduate school navigation;
- Co-facilitated CPU-100, a career exploration course, in which duties included: presenting on career preparation and assessment related materials, facilitating small group and class discussions, grading papers, offering constructive feedback, and preparing materials for each class session.

Administrative Assistant to Student Affairs | Drucker School of Management
Claremont, CA 91711 | September 2015—May 2016

- Provided administrative support to core faculty and staff, including but not limited to, travel arrangements, office management, and program analysis and course syllabi development.
- Developed & delivered career development workshops to graduate MBA students to better serve their career objectives, resulting in more workplace preparedness;
- Facilitated first year MBA student coordination and job readiness programs, increasing cohort relations & equal opportunities for students.

Family Support Worker | Hill Counseling and Consulting
Omaha, Ne 68106 | March 2013—March 2015

- Coached and taught parenting courses to parents cited for child-neglect, child- abuse and other offenses and offered support and mentorship to juvenile justice involved youth through court mandated duties, resulting in completion of court requirements and progressing family re-unification plans;
- Researched community programs and connected parent/families to the resources that best met the need(s) of the family;
- Provision of case management services for an average caseload of 10-15 families simultaneously.

Youth & Education Specialist | Urban League of Nebraska
Omaha, Ne 68110 | August 2013—August 2015

- Advocated for first-generation, students with disabilities and other under-represented student populations via grant funded initiatives, in partnership with the Omaha Public School District;
- Implemented after school training sessions and workshops to facilitate youth college application processes, scholarship essays and internship & job applications;
- Collaborated with public schools, parents and caseworkers to establish individual education plans coordinate practices and provide support for youth.

Undergraduate Admissions Associate | University of Nebraska at Omaha
Omaha, Ne 68104 | September 2012—June 2013

- Reviewed applications and course evaluations to assess and determine admission for students using required assessments, ensuring admission or denial to the University;
- Constructed and preserved relationships with high school counselors and alumni in an assigned fixed region, as well as with faculty, staff and other relevant stakeholders to increase annual admits;
- Taught first year experience courses on collegiate expectations and campus attributes to assist first year students with their high school to college transition.

Greek Council Coordinator | University of Nebraska at Omaha
Omaha, Ne 68182 | May 2013—December 2014

- Oversaw fraternity and sorority functions, programming, learning outcomes and implementation of learning outcomes and membership intake.
- Provided support to the certified leadership institutes offered on campus, including a campus-wide summer leadership institute; a social justice and leadership institute; and a health and wellness institute as well as an emerging leaders program;
- Coordinated logistics of events, convening, summits, and conferences; including making all necessary arrangements for visiting scholars and guest speakers.
- Member of student affairs on-call rotation responding to sorority and fraternity member involved crisis.

Residential Life Coordinator | University of Nebraska at Omaha
Omaha, Ne 68182 68182 | August 2011—May 2013

- Managed the selection, training, supervising and evaluation of community advisors and student assistants.
- Supervised residential spaces and created learning communities that motivated and inspired students toward connections and academic achievement.
- Developed and implemented learning initiatives for the entire residential life operation.
- Coordinated and facilitated programming, collaborative projects, committees and departmental meetings.
- Served as student conduct liaison and community education manager to assist in positive reinforcement of behaviors across residential living spaces.
- Served as a member of the on-call rotation, managing and responding to residential life crisis.

PRESENTATIONS

“Black, Educated & *Worthless?* Why Hash tagging #BlackGirlMagic Ain’t Enough”. Black Intersections: Resistance, Pride and Liberation Conference (2016).

“HBCU vs. PWI Who Cares! What all College Students Need to Know”. American Association of Blacks in Higher Education (2015).

“Dedicated! Diapers and Degrees: Single Student Mothers, Higher Education Support and Success”. Southern California Student Affairs Conference (2020).

PUBLICATIONS

Spencer, Marquisha. *Are School Police Feeding the School-to-Prison Pipeline?* Education Week-On California, 2017.

Spencer, Marquisha. *The Fossils Are Old; The Scientists Are Young.* Education Week- On California, 2017.

Spencer, Marquisha. *SES Awards Recognize Tragedy and Triumph of Higher Ed Calling.* Claremont Graduate University Press, 2017.

Couch, Michael; **Spencer, Marquisha**; Santiago, J.; Hilton, Adriel. *Rethinking Standardized Testing from an Access, Equity and Achievement Perspective: has Anything Changed for African American Students?* Asa Hilliard and Barbara Sizemore Anthology, 2017.

Frost, Marquisha. “Dedicated! Diapers and Degrees: Single Student Mothers, Higher Education Support and Success”. In Progress.

Frost, Marquisha. *Student Success is an Equation: Access, Equity and Support at Liberal Arts institutions.* In Progress. 2020.

AWARDS & HONORS

2019 University of Nebraska at Omaha, School of Educational Studies
Professional Achievement Award
2019 University of Nebraska at Omaha Distinguished Alumni
2018 Winifred Hausam-Fisk for Excellence and Service in Higher Education
2017 Excellence in the Study of Higher Education Award
2017 John Payton Student Leadership Award
2016 Grace Berry Scholarship recipient
2016-Present School of Educational Studies Bowen Research Associate
2017 School of Educational Studies Research Fellow
2015-2017 Suno Utsumi Fellow*
2014 Dean's Presidential Scholar*
2010-2014 Dean's List
2013 Student Leader of the Year
2012 Who's Who Among Students in American Colleges and Universities
2009-2013 Susan Buffet Scholarship Recipient*

PROFESSIONAL AND HONORARY AFFILIATIONS

- American Education Research Association (AERA)
- Association for the Study of Higher Education (ASHE)
- National Associate for Student Personnel Administrators (NASPA)
- Association of Higher Education and Disability (AHEAD)
- Delta Sigma Theta Sorority Inc.
- National Society of Leadership and Success
- University of Nebraska at Omaha, Counseling Advisory Council

RESEARCH EXPERIENCE

School of Educational Studies Research Fellow | Claremont Graduate University Claremont, CA 91711 | December 2015-December 2017

- Provide consultation and direction to lead researcher with regard to data management, analysis strategies and social media development and sustainable presence.
- Research educational policy and best practices for k-12 education strategies;
- Lead, coordinate and establish research activities and projects, including the development of personal, group or collaborative research projects.

TEACHING INTERESTS & EXPERIENCE

Interests

- Gender and Education
- Ethnic Studies
- First Year Experience
- Student Development

Experience

University of La Verne | 2017-Current | Course-CS 305: Gender and Service

- Created a culture of engagement by bridging course requirements and materials to community needs, resulting in successful completion of academic service requirements.
- Developed an asset-based community development approach to gender studies and collaborated with community constituents, colleagues and students to work toward a collective approach to enhance learning and community partnership experiences;
- Integrated community service into course curriculum, providing students an opportunity to apply what they're learning in-class, to the community at large, combining theory and practice.

Claremont Graduate University | 2016-2018 | Preparing Future Faculty Program

A rigorous program that nurtures excellence in educators and an opportunity to receive a Certificate in College Teaching. Based on the scholarship of teaching, this program enhances the way educators develop pedagogical knowledge, skills, and offers in- depth consulting on all aspects of teaching and learning, including the development of teaching philosophy statements, syllabi and electronic portfolios.

Urban League of Nebraska | 2015 | Youth Development and Esteem Workshops

- Advised and counseled students one-on-one and in groups through successful high school completion, college enrollment and personal challenges;
- Discussed youth development and related topics such as—but not limited to: identity exploration, school success, healthy relationships, the concept of self- love, utilizing community resources, goal setting and goal executing, and healthy communication practices;
- Collaborated with community agencies and local colleges to provide access to STEM related experiences, college tours, career and college exploration and healthy identity development.

Urban League of Nebraska | 2015 | Workshop: College Preparation

- Taught an extensive four-week Road to College Workshop in which high school students were provided with the information they needed to successfully navigate their high school to college transition;
- Collaborated with community colleges and local universities to co-teach admissions workshops as well as application workshops to assist high school juniors and seniors with their high school to college transition;
- Assisted students and parents with the completion of their Free Application for Federal Student Aid (FAFSA), scholarship essay workshops and taught students how to write an academic essay and college tour coordination.

University of Nebraska at Omaha | 2014 | Course: FYE-100 First Year Experience

- Designed and developed a curriculum for an extensive first year experience course for incoming freshman students, including interactive activities and detailed syllabus;
- Taught two sessions of FYE-100 to prepare incoming freshman for their first academic year. Topics covered were: how financial aid works, campus tours, how to read a

syllabus, how to read a textbook, how to write a comprehensive research paper, how to find scholarly articles and how to talk to your professor;

- Supported small groups of students in individual consultation and coordinated pre and post tutoring sessions.

SELECT UNIVERSITY SERVICE ACTIVITIES

Claremont Graduate University

2015-2018 Minority Mentor Program
2015-2018 Sister Citizen Organization
2016 Dean of Students Council-Committee Lead
2016 Board of Trustees: Student Representation
2016 Student Life and Diversity Coordinator Search Committee
2016-2018 New Student Orientation Planning Committee
2017 Dean of Students Search Committee
2016-2018 Retention & Development Committee
2016-2018 Founding President, Student-Parent Organization
2016-2018 University Strategic Planning Committee
2016-2018 Diversity & Inclusion Committee
2016-2017 National Society of Leadership and Success, Treasurer
2017 Director of Events & Stewardship Search Committee
2017 Academic Planning Committee
2017 Student Grievance Committee, Chair
2017 University President Search Committee

Graduate Student-Body President

Claremont, CA 91711 | November 2016—May 2018

- Serve as Board of Trustees and Search Committee student representation;
- Oversee budget of \$32,000 dollars a year in which cross-campus planning is conducted to create events and funding opportunities to support student research, travel and other academic advancement;
- Coordinate and Develop all student leadership programs and initiatives— including but not limited to—New Student Orientation, and student hiring and supervision for the Graduate Student Center.

University of Nebraska at Omaha

2009 UNO Ambassador
2010 Member, National Council of Negro Women
2010 Member, Association of the Black Student Union
2011 Emerging Leader
2013 President, National Council of Negro Women
2013 President, Diversity Coalition
2014 Graduate Liaison, Diversity Committee

Student Director, Multicultural Affairs | University of Nebraska at Omaha Omaha, Ne 68182 | May 2012—May 2013

- Maintained budget, programmatic initiatives, end of year reports and assessments, adhering to campus policies;
- Controlled and assisted with day-to-day managing of the Center for Multicultural affairs— including, but not limited to—the direct supervision of other students;
- Collaborated with and served as support for cultural clubs and organizations on campus to plan and implement various multicultural events and retreats;

VOLUNTEERISM

2015—Present Crossroads Inc.

2011—2015 Boys and Girls Club of Omaha

2010—2012 Girls Inc. of Omaha

2009—2011 Salvation Army of Omaha