# MAVERICK VILLAGE MOVE-IN GUIDE





# WELCOME TO MAVERICK VILLAGE

### WHAT'S INCLUDED?

- **4 private carpeted bedrooms** Each bedroom includes an extra-long twin mattress (36" x 80"), loft-able bed frame, desk, chair, and dresser.
- 2 full bathrooms

#### • 1 furnished living room

Each living room includes a couch, coffee table, chair, and table with four chairs.

#### • 1 full kitchen

Each kitchen includes a sink, dishwasher, stove, refrigerator, and microwave.

#### • Laundry

Laundry for Maverick Village (MV) residents is located on the first floor of each building. Remember to remove your clothes immediately after washing and drying. University Housing is not responsible for lost, stolen, or forgotten items in the laundry rooms.

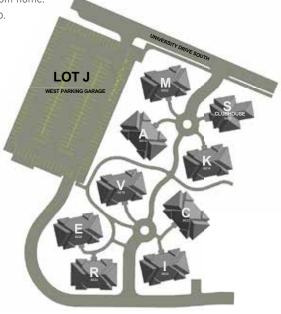
• Each suite includes cable and both wired and wireless internet.

## THE MAVERICK VILLAGE CLUBHOUSE

Hang out in the clubhouse lounge and do homework with wireless internet or watch a movie with your roommates on the big screen TV. Go to the front desk for help with payments, a lost key, or other issues. You can also check out a variety of items at the front desk like vacuums, sport balls, and games or pick up a package from home. Your mailbox can be found in the clubhouse, too.

#### Front Desk Hours

Monday-Friday: 8 A.M.-8 P.M. Saturday: 12 P.M.-6 P.M. Sunday: Closed



# MAVERICK VILLAGE MOVE-IN 2015

### MOVE-IN DATES AND TIMES

Wednesday, August 19, 8 A.M.-5 P.M. Saturday, August 22, 10 A.M.-1 P.M.

# STEPS FOR A SUCCESSFUL MOVE-IN

- 1. Bring what you need to make your move easy and efficient-there are no elevators. Moving carts and dollies are available for checkout.
- 2. Park in Lot G or in the West Garage (Lot J).
- Walk to the Maverick Village Clubhouse to check in before unloading your belongings. Check-in will take 10–15 minutes.
- 4. After checking in, pull your car near the designated building to unload.
- 5. Return your car to the parking lot after unloading.

#### Items you Need to Bring to Move-In

- UNO MavCARD (Student ID)
- Meningitis Form (if not already sent to Health Services)

#### **Trash and Recycling**

Dumpsters are behind building E and building I (Maverick Village), building 3 (University Village), and in Lot L at University Village. Recycle cardboard, plastic bottles, cans, and newspaper in the proper receptacles.



# BRING IT Or leave it?

Discuss this list with your roommates to decide who will bring certain items in order to avoid duplicates.

# DÉCOR, STORAGE, & SUPPLIES

- Shower Curtains
- Shoe Organizers
- Toiletry Organizers
- Wall Décor and Posters
- Clothes and Hangers
- Kitchen Supplies
- Laundry Supplies
- Postage Stamps
- Toiletries
- Toilet Paper
- Basic Medications
- First Aid Items
- Towels and Washcloths
- Mattress Pad
- Twin XL Sheets
- Pillows
- Athletic Equipment
- Backpack and School Supplies
- Cleaning Supplies

# ELECTRONICS & APPLIANCES

- Alarm Clocks
- Small Refrigerators
- TV/Stereo Equipment
- Laptops
- Surge Protectors
- Coffee Pots/Tea Pots
- Desk/Standing Lamp

# DO NOT BRING



\* except fish in a 10-gallon aquarium or less





# FAQs

#### I have my own furniture. Can I remove the items in my room?

You are not allowed to bring in outside furniture (beds, mattresses, or couches) or remove the furniture that's provided.

#### How do I access the internet?

University Housing partners with Apogee, an advanced ResNet service provider, to supply internet services for students living on campus. You'll receive steps on how to access the internet at Move-In.

#### I'm having some maintenance issues, what should I do?

Fill out a form and report any maintenance issues online at maverickvillage.unomaha.edu/workorder.php.

For internet issues, call Apogee support at 1.855.813.7018 or email support@myrestnet.com.

For cable issues, call Cox Cable at 402.315.1520.

For laundry machine issues, call ASI at 800.762.3452.

#### What about parking?

Residents of MV and UV enjoy the convenience of a nearby parking structure and parking lot, should they choose to have a car on campus. Residents hoping to use this structure or lot must purchase a UNO parking permit. Permits can be purchased online at **unomaha.edu/parking**.

#### Can I bring my bike?

Yes! You can lock up your bike on the bike racks in front of each building in MV or on one of the bike racks spread throughout UV. Remember to register your bike with University Housing during Move-In at no cost to you.

#### What can I do if I don't have a car or bike?

UNO offers alternative transportation options for individuals who don't own a car/bike, or who may need an emergency ride home. Check out your options at **parking.unomaha.edu**.

#### What is my mailing address?

Mail sent via UPS, FedEx, or USPS should be sent to:

Resident Name Maverick Village Unit #\_\_\_\_\_ 6608 University Drive South Omaha, NE 68182

(Use the Unit # provided to you at Move-In. It is not your apartment number.)









# FOOD OPTIONS

A variety of great tasting and healthy food options are available on campus. You can use your MavCARD, cash, or debit/credit card at many of these locations.

#### LIBRARY CAFÉ Dodge Campus • Criss Library • Main Floor

The Library Café is convenient for long study days. Grab a salad, a sandwich or some light breakfast in addition to soft drinks or coffee. Contact the Library Cafe for more information at 402.554.3206.

#### Hours\*

Monday-Thursday: 7 A.M.-10 P.M. Friday: 7 A.M.-4 P.M. Saturday: 11 A.M.-3 P.M. Sunday: 2 P.M.-9 P.M.

\* Hours may be subject to changes. Visit the UNO website for updated hours of operation for all on-campus dining locations.

#### MAVREC CAFÉ Dodge Campus • HPER Building • 1st Floor

The MavREC Café offers fast and delicious options like smoothies, yogurts, soups, sandwiches, and salads.

#### Hours\*

Monday-Thursday: 7 A.M.-7 P.M. Friday: 7 A.M.-2:30 P.M.

#### SCOTT CAFÉ EXPRESS Pacific Campus • Peter Kiewit Institute

Enjoy grab-and-go snacks, sandwiches, soup, fresh baked cookies, and gourmet coffee.

#### Hours\*

Monday-Thursday: 7:30 A.M.-6 P.M. Friday: 7:30 A.M.-2:30 P.M.

#### MILO BAIL STUDENT CENTER FOOD COURT Dodge Campus • MBSC • 2nd Floor

The Milo Bail Student Center (MBSC) Food Court, has a wide variety of freshly made options, including: Italian and pizza at Tomassito's, Mexican at Pasado's, hamburgers and chicken strips at The American Grill, sandwiches at Dagwood's, and much more. There are also lots of grab-and-go options for when you're in a hurry. Full menus can be viewed at **food.unomaha.edu**.

#### $\mathbf{Hours}^{\star}$

Monday-Thursday: 7 A.M.-7 P.M. Friday: 7 A.M.-2:30 P.M.

#### SCOTT DINING HALL Pacific Campus • 6510 Pine Street

Located on the Pacific Campus, the Scott Dining Hall is a go-to place for all UNO students, friends, and families. It features an ever-changing hot line, fresh full salad and soup bar, fresh deli, made to order grill, hand crafted pizza, lots of drink options, and a great variety of desserts that are all included in the all-you-can-eat buffet. To sign up for a meal plan, visit housing.unomaha.edu/meal-plan.

#### Hours\*

Monday-Friday: 7 A.M.-8 P.M. Saturday-Sunday: 10 A.M.-7 P.M.

WOHLNER'S DELI Pacific Campus • Peter Kiewit Institute

This Omaha favorite has a satellite location in Mammel Hall. Students can grab breakfast or lunch before hitting the books.

#### Hours\*

Monday-Thursday: 7:30 A.M.-1:30 P.M.; 4 P.M.-8 P.M.

# COOKING AT HOME

Living on campus gives you access to great food options, but one of the best options for meals can be cooking at home. Each apartment in Maverick Village includes a full kitchen with a stove, refrigerator, microwave, sink, and counter space. The following are local grocery stores where you can buy fresh produce and supplies for cooking great meals at home:

- Target (7200 Dodge Street)
- Walmart Supercenter (1606 S. 72nd Street)
- Hy-Vee (7910 Cass Street)
- Hy-Vee (5150 Center Street)

# OFF-CAMPUS RESTAURANTS

Use your MavCARD to purchase food at the following off-campus locations:

- FirstWatch Café (1222 S. 71st Street)
- Fuddruckers (7059 Dodge Street)
- Godfather's Pizza (2117 S. 67th Street)
- Jason's Deli (7010 Dodge Street)
- Jones Brothers Cupcakes (2121 S. 67th Street)
- Lighthouse Pizza (1004 S. 74th Plaza)
- Noodles & Company (203 S. 72nd Street)
- Orange Leaf (1010 S. 71st Street)
- Petrow's (5914 Center Street)
- Smashburger (7204 Jones Street)

For a comprehensive list of all off-campus restaurants that accept MavCARDs, head to **mavcard.com**.

\* Hours may be subject to changes. Visit the UNO website for updated hours of operation for all on-campus dining locations.



# GET INVOLVED

# MAVERICK VILLAGE RESIDENCE HALL COUNCIL

Maverick Village Residence Hall council (MVRHC) meetings are for planning social events and discussing any concerns students living on campus may have about their housing experience. MVRHC is the voice of the students living on campus. Executive positions are a great way for students to add experience to their resume, develop leadership skills, and help build a community with other students.

#### Want to get involved?

Attend our weekly meetings and events! Meeting times will be announced at the beginning of the fall semester. Email unohousing@unomaha.edu for more info.

### RESIDENCE HALL ASSOCIATION

UNO's Residence Hall Association (RHA) is the governing and legislative body for the residential population of University Housing. RHA strives to provide input and suggestions to housing administrators in effort to improve the living experience on campus. RHA officers also represent UNO on the regional and national levels as part of the National Association of College and University Residence Halls (NACURH).

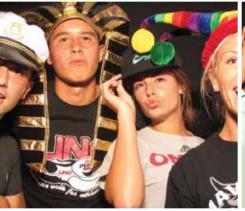
## HOUSING HIGHLIGHTS

Want to stay connected with University Housing? If so, check out Housing Highlights, the on-campus housing newsletter. It provides ways to have fun and socialize while living on campus. Check for Housing Highlights on the University Housing website.

### NATIONAL RESIDENCE HALL HONORARY

The Bill Pickett National Residence Hall Honorary (NRHH) chapter members represent the top 1% of student leaders on campus. Members have contributed extraordinary amounts of personal time and energy in order to make their residence hall more than just a place to live. The four pillars of NRHH are leadership, academics, community service, and recognition. Members are nominated and inducted in the spring.





























# YOUR GUIDE TO LIVING WITH ROOMMATES

# KNOW THE RULES

You have a unique opportunity to live in a community with other students. To ensure that this is a positive experience for everyone, make yourself familiar with our community policy book. You can find Maverick Village's book at housing.unomaha.edu.

## DISCUSS COMMON ISSUES

**Overnight Guests**: Unannounced, too frequent, or disrespectful behavior

**Noise Levels**: Volume levels of music/TV or loud guests

Food: Sharing, stealing, or cooking

**Common Cleaning**: Sharing supplies, different definitions of clean, taking out trash, washing dishes, or clutter

**Policy Violations**: A roommate violating policies within the apartment

# IT'S OK TO COMPROMISE

Remember that four roommates means four ways of living. You should be prepared to adjust your expectations according to your roommates and vice-versa.

For example, if you think the trash should be taken out twice a week, but your roommates think once every two weeks is okay, a good compromise could be to take out the trash once a week. Willingness to compromise will make living with roommates more enjoyable.

## SHOW RESPECT

No matter the differences between roommates, you all should respect one another. Keep in mind that different does not mean bad. In fact, living with roommates from various backgrounds is a great opportunity to learn about different lifestyles, opinions, and cultures. If you're committed to respecting those around you, you can live harmoniously with anyone.

#### **BE RESPONSIBLE**

Remember to take responsibility for your own space. You and your roommates have to be comfortable with everything that goes on in the apartment. At the beginning of the year your Resident Assistant (RA) will help you complete a Suite Agreement Form with all of your roommates. This is a required step to live in University Housing and will help start the conversation among roommates about personal living preferences and how to best use the space.

# COMMUNICATION IS KEY

For a successful and healthy roommate relationship, the lines of communication must be open. You can't expect your roommates to read your mind, so be clear about your expectations, feelings, and differences.

# ADDRESSING AN ISSUE

Unfortunately, conflicts are almost inevitable when four individuals share one space. Addressing it properly will help to resolve issues and ideally prevent future occurrences. Below are steps for addressing an issue with your new roommates.

#### 1. Communicate your expectations

Roommates can't read minds. A roommate won't stop a behavior if he or she doesn't know that there is a concern. It's your responsibility to talk to your roommate(s). Let them know what the concern is and try to reach a common understanding or compromise.

**Tip:** Talk face-to-face with your roommates whenever possible. Leaving notes or sending texts or e-mails is not as effective when discussing conflict.

#### 2. Talk to your Resident Assistant

If you've discussed the issue with your roommate(s), but the issue continues, you should let your RA know. Staff members are trained to help you resolve conflicts by assisting in a mediated conversation. Mediation offers roommates a safe space to discuss any issues. Your RA will help you and your roommates come to a solution and create a plan of action.

#### 3. Sometimes you need a little space

If all of your attempts at resolving roommate issues have been unsuccessful, you can request a new room. Keep in mind that you can't request that a roommate be moved from your current apartment. New room requests can only be processed if a different room is available and has been approved by the University Housing staff. This is a last resort for roommates in conflict.





# STUDENT SAFETY

Student safety is important to UNO. Check out the different support services UNO has in place to ensure your safety and success while you're on campus.

## PUBLIC SAFETY

unomaha.edu/security 402.554.2648 100 Eppley Administration Building (EAB)

#### Services Offered

- 24/7 security patrols
- Safety escorts and safety checks
- Lost and found
- Emergency text messages
- Fingerprinting services
- Engraving your property

## U-TIP FOR ANONYMOUS TEXT MESSAGING

Have an anonymous tip? Use U-Tip to report suspicious activities or individuals on campus. The message will be sent directly to Public Safety and appropriate action will be taken. Send a message to 50911, and include UNO911 followed by your message.

# TEXT MESSAGE ALERTS

UNO has an emergency alert messaging system to keep students informed on the latest updates. Messages are delivered in a variety of ways from overhead pages, PC alerts, and email to social media and text messages. UNO uses text messaging to reach students wherever they are when alerts are sent. This service is free for UNO students. Students are automatically enrolled in this program.

# BLUE LIGHT EMERGENCY PHONES

Blue light emergency phones are located all across campus. Use the phone to report emergencies or to contact Public Safety for other assistance.

# BEHAVIORAL REVIEW TEAM

The university's Behavioral Review Team (BRT) is the coordinating hub for a network of existing resources for prevention and early intervention of campus situations. These situations can sometimes involve students experiencing distress or engaging in harmful or disruptive behaviors. In support of UNO students, the BRT develops intervention and support strategies, offers case coordination, regularly reviews incidents, and recommends actions that can take care of the situation. The BRT exists to make sure that UNO and its students are not only safe, but also thriving on campus.

# SCHOOL RESOURCE OFFICERS

UNO's School Resource Officers (SRO's) work with Public Safety to help provide a safe environment while being a resource to students. This position focuses on crime prevention and is available for consultation in a variety of areas like emergency response, counseling, and law enforcement. Our SRO's will be wearing their Omaha Police Department uniforms. When you see them around campus, feel free to introduce yourself.

# SPEAK UP

Remember, we're here to listen. If you have experienced or believe you have experienced discrimination, harassment, sexual harassment, sexual assault, and/or sexual violence, you have resources and reporting options. If an incident occurs to you or you know of an incident that has occurred, please contact one of these individuals who are always ready to assist you.

#### Title IX Officer

Charlotte Russell crussell@unomaha.edu 207B Eppley Administration Building (EAB) 402.554.3490

Conduct and Community Standards Phil Covington pcovington@unomaha.edu 209 Welcome Center 402.554.3537

#### Public Safety

100 Eppley Administration Building (EAB) 402.554.2648

#### **Counseling Services**

HPER Building, 1<sup>st</sup> Floor 402.554.2409

# DO'S AND DONT'S OF SAFETY

#### Here's what you should do:

- Keep your doors locked.
- Keep your key with you at all times. Replacements cost \$250. A loaner key is available from the Clubhouse front desk upon request. Call the RA on duty after hours.
- Keep an inventory of your possessions and store them in a safe place.
- Purchase renters insurance in case of an emergency or theft. The university isn't able to reimburse you for the loss of personal items.
- Lock your car door and roll up all windows both on and off campus.
- Close your blinds or curtains after dark. Never dress in front of the window.

#### Here's what you should avoid doing:

- Prop building doors open or open doors for anyone without a key or access card for that building.
- Open your door for unknown individuals unless they are university staff. Call Public Safety if the unknown individual makes you uncomfortable.
- Hide your keys under floor mats, over doors, or in other hiding places.
- Enter your apartment if you suspect that it has been entered illegally. Call Public Safety right away.



The Maverick Village Clubhouse is the tornado shelter for Maverick Village students.

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# EMERGENCY Procedures

It's important to be alert in emergency situations, especially while living on campus. Here is a list of what to do, where to go, and who to call when an emergency situation takes place.

#### **Emergency Notification**

The UNO Alert Notification will allow UNO to send text alerts and emails to you as an emergency is occurring.

#### Important Contacts

Front Desk | 402.554.4000 On-call RA | 402.203.6117 Public Safety | 402.554.2648 Public Safety (Emergency) | 402.554.2911

# FIRE

You must exit your apartment and report to the MV clubhouse when a fire alarm is sounding in your building. Never hang anything on sprinkler heads. Lock your door and take your keys and ID with you.

# MAINTENANCE

Contact the on-call RA if you experience any issues with a leaking sink, plumbing issues, or issues with your heating or A/C unit. Non-emergency maintenance requests can be reported on the housing website.

# WINTER WEATHER

Check the UNO website for any specific information about classes being canceled. You will also receive a UNO text alert in the case of classes being canceled.

# POWER OUTAGE

If you experience a power outage, call the front desk or the on-call RA if after hours.

# NATURAL GAS

If you smell natural gas, leave the apartment. Do not use a light switch, telephone, or cell phone. Immediately report the issue to housing staff.

# TORNADO

Maverick Village students will be notified of a tornado warning via the Campus Wide Paging System speaker in every apartment. All students should go to the lower level of the MV Clubhouse

# **UNO LOCKDOWN**

In the event of a hostile or emergency situation on campus or in the surrounding community, the university may enact "Shelter in Place." In this situation, the Campus Wide Paging System would instruct all members of the campus community to stay in place. All residents and staff members should follow the directions given through the broadcast system.

### CENTRALIZED BILLING

The University of Nebraska at Omaha has a centralized billing system. Access your bill via your MavLINK account or a parent may be set up as guest to your account.

Any charges incurred for tuition and fees and University Housing will appear on one statement. All other billing such as lock outs, damages, recores and other charges will be billed directly from housing to the student and will not be on MavLINK. Payments made for University Housing are applied to tuition and fees first on the centralized bill. Unpaid bills are subject to late fees.

If you are awarded scholarships & financial aid, it will be credited to your UNO Student Account and will be applied against your tuition, fees and housing. This is dispersed once in the Fall and once in the Spring. All scholarships and financial aid that is applied to MavLINK goes towards tuition and fees first then is applied to housing.

For questions related to charges or payments towards your housing on your centralized bill please contact Denise at 402.554.6605.

# HOW TO MAKE A PAYMENT

- 1. Via MavLINK with credit/debit cards.
- 2. By mail with personal check or money order. Payments should be mailed to:

University Housing Attn: Business Manager 6608 University Drive South Omaha, NE 68182

 In person with check, cash, credit/debit card or money order (do not send cash through the mail).

Payments can be made at Maverick Village or University Village front desk located in the clubhouse at each location or can be made at Cashiering/Student Accounts located in the Eppley Administration Building.

Please make sure to write your NUID on all correspondence. Make checks payable to "University of Nebraska at Omaha."

## IMPORTANT REMINDERS

Please make sure you are checking your housing balance on MavLINK, especially if you are on a monthly payment plan. An easy assumption is that financial aid, scholarships, or loans covered housing costs, which isn't always the case. It is important to check your account even if you know you've paid your balance.

# CANCELLATION POLICY

If you need to cancel your contract please email unohousing@unomaha.edu with a request to cancel your contract. Please make sure you read the housing cancellation policy first. You can find the housing cancellation policy on the housing website.

If you need to cancel your residency after August 1st, here's what will happen:

- 1. You would forfeit your \$200 deposit for the administrative cancellation fee.
- You would be billed 50% of remaining balance of contract (based on the payment plan you selected and the day you cancel).

# STUDENT CODE OF CONDUCT

Any student removed from campus housing for student conduct reasons may still be held liable for the terms of their contract.

Violating student conduct policies does not provide students the ability to end their housing contract. Students looking to end their housing contract forfeit their \$200 deposit for the administrative cancellation fee.





#### UNIVERSITY HOUSING

housing.unomaha.edu unohousing@unomaha.edu 402.554.6605

The University of Nebraska at Omaha shall not discriminate based upon age, race, ethnicity, color, national origin, gender-identity, sex, pregnancy, disability, sexual orientation, genetic information, veteran's status, marital status, religion, or political affiliation.