

Federal Reserve Financial Services

Business and Strategy Update

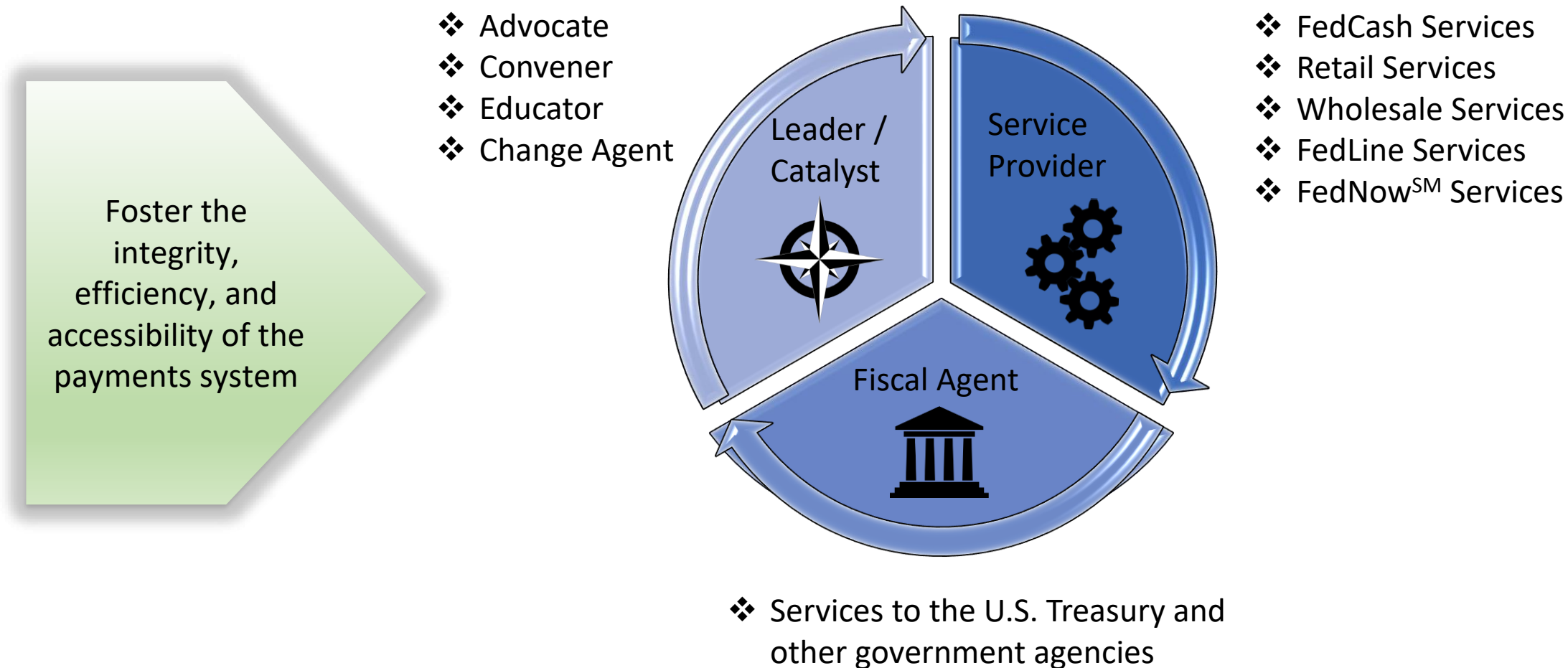
FRB Kansas City Joint Boards of Directors

January 12, 2023

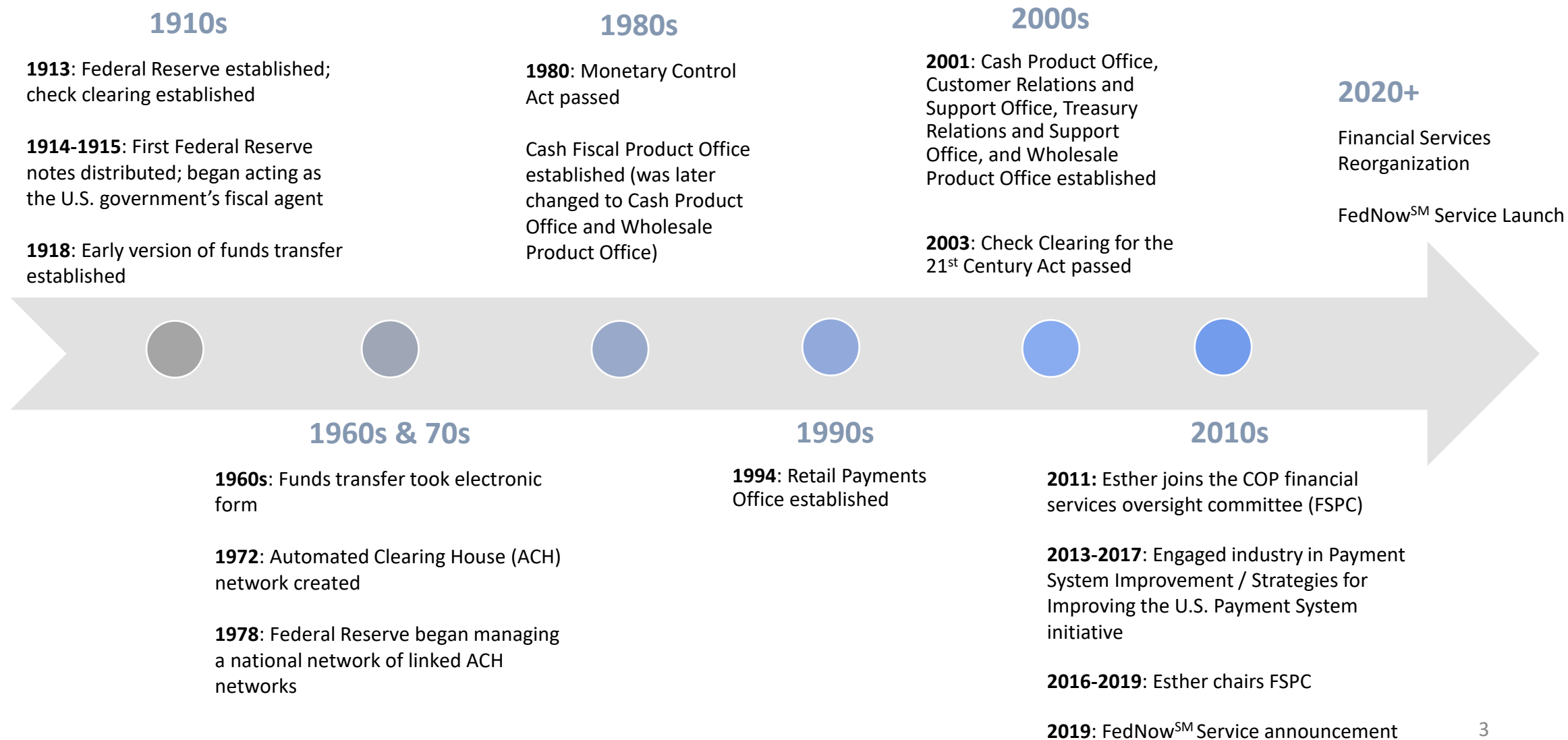
Presenters: Kim Robbins, FRFS Chief of Enterprise Services

Josias Aleman, Payments Committee Support Office Director

The Federal Reserve's Role in the Payments System



Financial Services Evolution

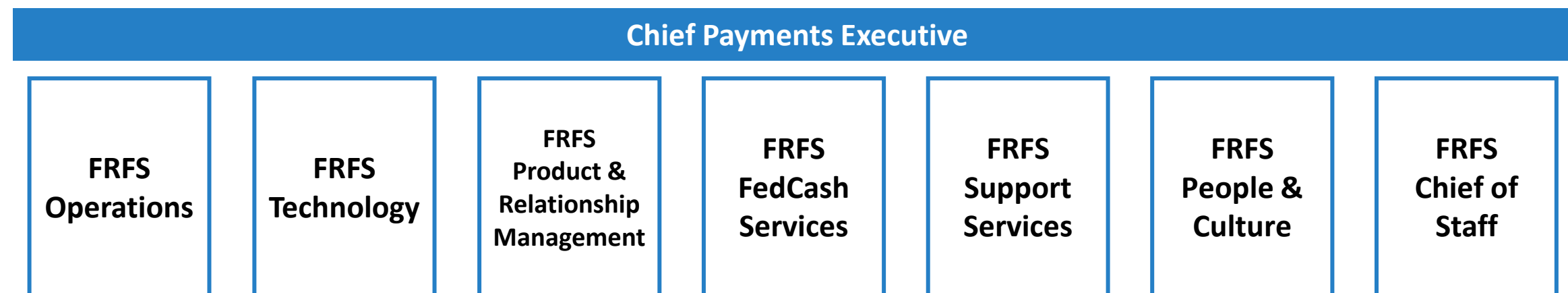


Federal Reserve Financial Services Reorganization

Past: Business Line Oriented ~ Product Centric ~ Specific Reserve Banks

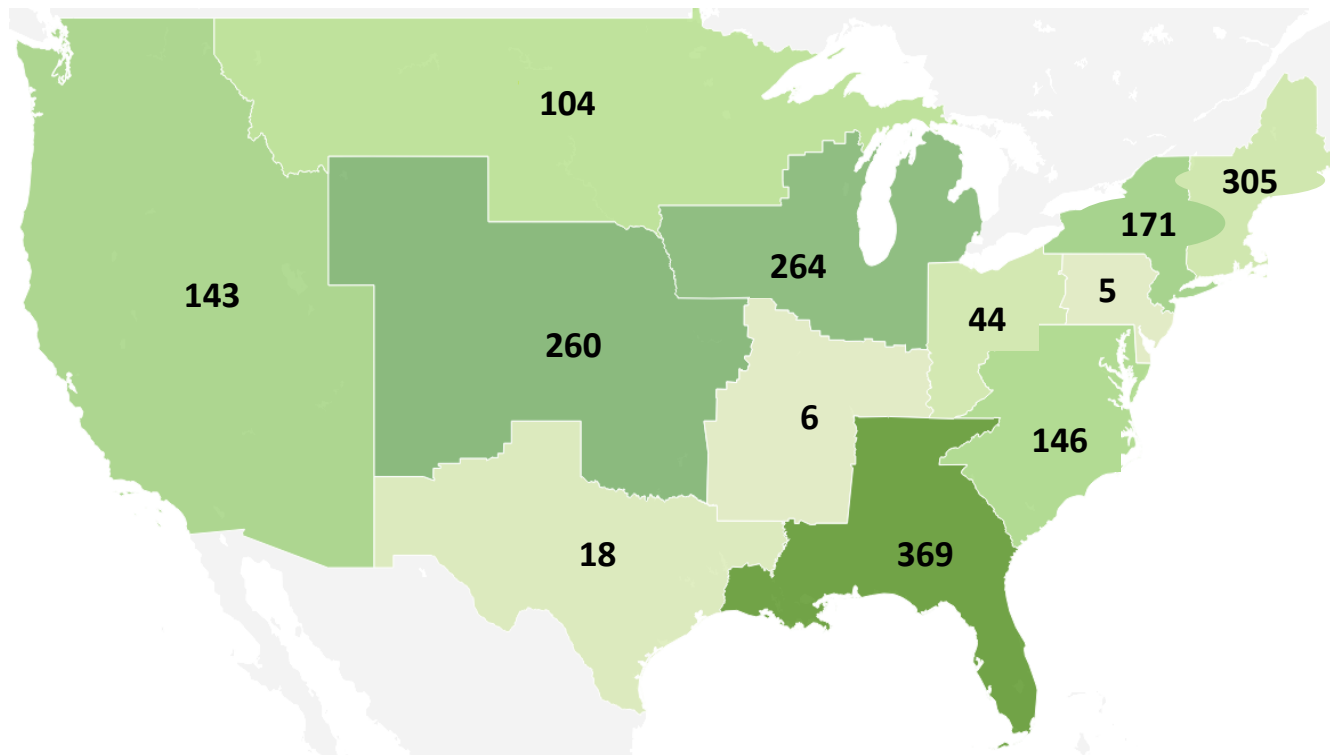


Current: Functionally Oriented ~ Enterprise Centric ~ All Reserve Banks



Scale and Scope of the FRB Kansas City Contribution

The Bank employs roughly 14% of all FRFS employees¹ in the System.



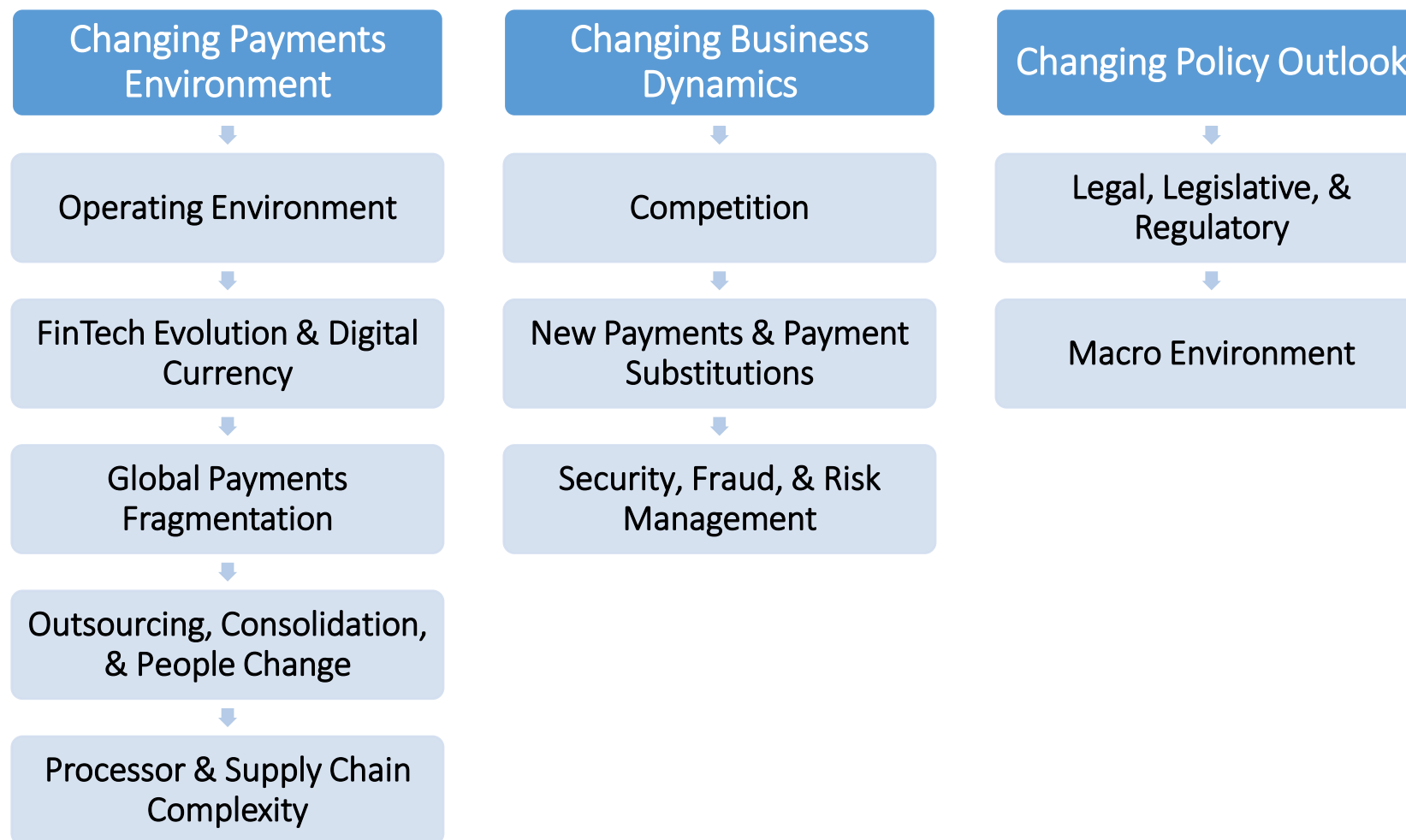
*FRB Kansas City employee count includes 9 employees in the Payments Committee Support Office.

¹ Excludes FRFS Contractors

Senior Leadership and Executive Support 5 Employees	Operations 113 Employees
FedNow Development 17 Employees	Technology 93 Employees
Payments Committee Support Office 9 Employees	Product and Relationship Management 12 Employees
Enterprise Services, Chief of Staff, and People 11 Employees	

Environmental Drivers

The FRFS Enterprise faces a dynamic operating environment characterized by increasing change and complexity



Strategic Direction

Over the next two years, the FRFS Enterprise will focus its efforts on three strategic objectives:

Guiding Themes & Objectives

Keep the FRFS pointed towards the Vision



DELIVER

Execute on large scale programs



LEAD

Drive product improvements to benefit our diverse customer base



TRANSFORM

Advance the FRFS functional alignment and leverage our diversity in creating a unified customer-focused enterprise

Desired Outcomes

FRFS will achieve its Objectives when we...

Successfully Launch FedNow

Improve Payments System Efficiency, Security, and Resiliency

Advance FRFS' Competitive Position

Enable Seamless Operation of the Enterprise

Establish FRFS Integrated Payments Strategy and Roadmaps

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