



Have questions about MavTrack?

Student FAQ



I'm having trouble logging into my account with my current username and password.

I do not know my current username and/or password.

Send an email to the help desk at unohelpdesk@nebraska.edu or call their office at (402) 554-4357.



I can't see my advisor in MavTrack.

If you are a transfer student: Call your advising office to schedule an appointment. Find your advising office [here](#).

If you are an incoming first-year student: Complete your orientation modules through Canvas. Then within 2-3 business days, you will be able to schedule an appointment through MavTrack. If you still can't see your advisor, call your advising office. Find your advising office [here](#).

If you are a current student: Call your advising office. Find your advising office [here](#).



I can't find the Zoom link for my appointment.

Check your inbox for an email confirmation. The link should be located in the body of the email confirmation. Be sure to check your junk folder if you do not see it in your inbox.



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Staff FAQ



I am a new staff member at UNO and need access to MavTrack.

Email unomavtrack@unomaha.edu with your NUID number and request.



My Outlook calendar is not syncing properly with MavTrack.

Reach out to your department's MavTrack Advisory Board representative for help.



I have a concern not listed here.

Reach out to your department's MavTrack Advisory Board representative for help.