

Spring 2023 Guest Survey

#### "I am satisfied with my overall experience with the Maverick

Food Pantry."



#### **Overall Experience**

89 out of 91 guests would recommend the Maverick Food Pantry services to a friend





of guests feel comfortable accessing the pantry



## Receiving Perishables "Receiving perishable food has improved my experience using the Maverick Food Pantry." Neither agree nor disagree 12.9% Strongly agree Strongly agree Strongly agree

# Food Recovery 74% of pantry guests would like to receive leftover food from UNO's Catering Services



#### **Guest Recommendations**

Extend service hours

Provide more perishables (produce, meat, eggs)

Provide more halal, gluten-free, vegetarian & vegan options

Provide wider variety of food

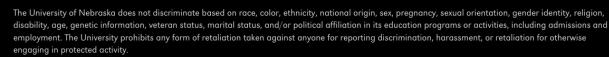
Provide more hygiene & household items

Food Security "Has the pantry impacted your level of food security?"

93% agree









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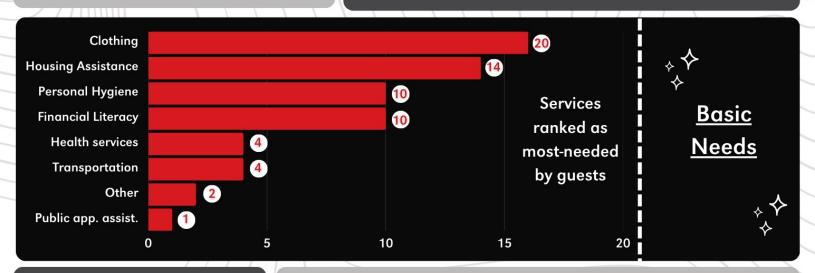
### Top 5 Hygiene Items Guests Need

Top 5 most-needed personal hygiene products

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**↑↑↑↑↑** Toothbrush/Toothpaste

#### **Barriers to Accessing the Pantry** Hours/pick-up times 10 9 Nothing Transportation to/from the pantry 8 5 Other Parking for pick-ups Small space Not knowing where the pantry is Access to halal meat 2.5 7.5 10



#### Personal Hygiene

70% of guests strongly agree or agree that the pantry fulfills their personal hygiene needs



I have honestly noticed that a lot of my feedback from the past has been applied and I am so appreciative and grateful for that. I am honestly extremely content and happy with what is being provided so far. Wednesdays are my favorite days because of MFP!!!

<u>Pantry Guest</u>

**Insights** 

Thank you for always thinking of ways to expand the food pantry and for the assistance!

Thank you for making the food pantry so easy to access!

The pantry was there for me when nobody else was.

