



TOP FINDINGS & ACTION STEPS WEITZ CEC ANNUAL SURVEY

The purpose of the annual survey was to gain feedback from building partners about their experiences in the Weitz CEC. We were particularly interested in the building partners' capacity, satisfaction, networking behavior, and feelings of belongingness. We assessed building partners in April of 2016 and again in April of 2017.

Building partners reported similar networking behaviors, feelings of belongingness, and satisfaction from 2016 to 2017. Additionally, they reported increased capacity scores, and lower customer service scores. The most salient findings are outlined below, as well as the action steps the Weitz CEC has or will be implementing moving forward.

1. Top strengths reported by partners continue to include **collaboration** and the Weitz CEC space itself.

Top Strengths of the CEC 2016		Top Strengths of the CEC 2017	
Collaboration	38	Collaboration	74
Event/Meeting Space	30	Event/Meeting Space	42
UNO/students	17	Accessibility/Location	28

2. Partners with spaces to take private phone calls expressed gratitude, while some expressed a desire for additional private areas.

Action step: In re-arranging the space on second floor, administrators hope to have another space only for partners that is a "drop-in", first-come, first-served space to use for phone calls and impromptu meetings.

3. Many building partners expressed a desire for increased interaction with students, or a desire to help students feel more welcome.

Action step: Building administrators have already tried to accommodate students who are waiting for the bus and need a cool/warm/dry place to sit by placing seating at the entrances where possible (fire codes do not permit this in some spaces).

4. Improvements generated by partners continue to include **general building concerns**.

Action step: Specific concerns related to the building included concerns about the reservation process, parking, etc. We hope that the advisory committee will be a useful resource for addressing some of these building concerns.

Top Improvements - 2016		Top Improvements - 2017	
Building	25	Building	16
Administrative	11	Collaborate	9
Space Allocation	10	CEC Communication	8

5. A recurring theme is that Weitz CEC partners want more connections with UNO faculty, students, administrators, and research opportunities. This finding echoes the findings from interviews conducted with Weitz CEC community partners - partners know that connections to UNO will help them reach their organizational capacity goals.

Action step: A next step in making this happen will be increasing knowledge of UNO partners and bringing in UNO representatives to Weitz CEC events more frequently.

6. Building partners reported an increased capacity to serve their target populations from last year to this year, which is outstanding!

7. The building partners want more opportunities to give feedback on potential policy changes before the changes are made.

Action step: Administrators are preparing to launch an advisory committee that would have representatives from partner organizations to allow more input.