<table>
<thead>
<tr>
<th>Agenda Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shameless Self Promotion (Padlet)</td>
</tr>
<tr>
<td>Sara Retirement / Transition</td>
</tr>
<tr>
<td>Annual Building Survey Results</td>
</tr>
<tr>
<td>Food Service Updates / Reservations Survey</td>
</tr>
<tr>
<td>Service Learning Academy Updates</td>
</tr>
<tr>
<td>New Partner Introductions</td>
</tr>
<tr>
<td>Q&amp;A</td>
</tr>
</tbody>
</table>

Scan the QR code to access the padlet.
Building Survey

• Thank you for your patience, results now available on "About Us" tab, Continuous Improvement page on the cec.unomaha.edu website
• Highlights from 2023 survey:
  • We are slowly bouncing back from COVID impacts that were reflected in the 2022 survey, when we saw the lowest average scores for all constructs except Customer Service and Communication.
  • Areas of pride: respondents report greater networking, collaboration, reciprocity, capacity building; continued high score for customer service
  • Areas to focus on: decrease in scores for staff communication and collaboration from 2022, low overall participation in survey
  • Decrease in awareness of the CEC Values. Is this a problem? A challenge?

Scan the QR code to access the padlet.
Food Service Updates

• Sodexo now is UNO's exclusive catering contractor and has first right of refusal (exceptions are Baxter, TAC, Scott campus)
• We have been able to negotiate a limited exception for CEC community partner organizations on a trial basis (6 months)
  • Non-heated, non-chilled food
  • Small and medium sized rooms (116, 118, 127, 128, 201, 205, 209, 218, 221, 226, 230, OR 231 (no combinations)
  • UNO and outside organizations are not included
• All other catering (e.g., large events) must go through Sodexo
  • Weekends can be outside vendor
  • Beverages only (non alcohol) can be outside vendor
• Exceptions will be limited and at the discretion of Sodexo

Scan the QR code to access the padlet.
CEC Reservations Survey  
(2 –3 Minutes after you finish a res. form)

• 1stly – Nakita, Gleyce, and welcome desk students are fantastic.
• We are always trying to improve processes to make reservations communications more efficient.
• This survey provides an opportunity to gain critical feedback:
  • "The form wouldn't let me put our room number request into the blank space. It is where we regularly meet -- CEC 128." (Fixed)
  • "The form is very long - 6 pages? for a meeting for only a few people. Would be great if there was a way to choose "repeat of previous request" if we have the same need several times a year, but not a series." (Created the FastPass option)
• We are also able to use positive feedback as a way to show the students and staff if we are having a positive impact on the CEC experience.
  • "The people. We love working in the CEC. It truly feels like a family."
Service Learning Academy Updates

- Microaggressions Session
  - December 14
- Redlining Update
- Chancellor’s Outstanding Service Learning Student Award nominations
  - Due December 29
- Service Learning Seminar 2024
  - July 15-19, 2024
- Thank you to our building partners!

Scan the QR code to access the padlet.
Questions?

Scan the QR code to access the padlet.