

# Fall 2023 All Hands Agenda

Shameless Self Promotion (Padlet)

Sara Retirement / Transition

Annual Building Survey Results

Food Service Updates / Reservations Survey

Service Learning Academy Updates

New Partner Introductions

Q&A



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# Building Survey

- Thank you for your patience, results now available on "About Us" tab, Continuous Improvement page on the [cec.unomaha.edu](http://cec.unomaha.edu) website
- Highlights from 2023 survey:
  - We are slowly bouncing back from COVID impacts that were reflected in the 2022 survey, when we saw the lowest average scores for all constructs except Customer Service and Communication.
  - Areas of pride: respondents report greater networking, collaboration, reciprocity, capacity building; continued high score for customer service
  - Areas to focus on: decrease in scores for staff communication and collaboration from 2022, low overall participation in survey
  - Decrease in awareness of the CEC Values. Is this a problem? A challenge?



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# Food Service Updates

- Sodexo now is UNO's exclusive catering contractor and has first right of refusal (exceptions are Baxter, TAC, Scott campus)
- We have been able to negotiate a limited exception for CEC community partner organizations on a trial basis (6 months)
  - Non-heated, non-chilled food
  - Small and medium sized rooms (116, 118, 127, 128, 201, 205, 209, 218, 221, 226, 230, OR 231 (no combinations)
  - UNO and outside organizations are not included
- All other catering (e.g., large events) must go through Sodexo
  - Weekends can be outside vendor
  - Beverages only (non alcohol) can be outside vendor
- Exceptions will be limited and at the discretion of Sodexo



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# CEC Reservations Survey (2 –3 Minutes after you finish a res. form)

- 1stly – Nakita, Gleyce, and welcome desk students are fantastic.
- We are always trying to improve processes to make reservations communications more efficient
- This survey provides an opportunity to gain critical feedback
  - "The form wouldn't let me put our room number request into the blank space. It is where we regularly meet -- CEC 128." (Fixed)
  - "The form is very long - 6 pages? for a meeting for only a few people. Would be great if there was a way to choose "repeat of previous request" if we have the same need several times a year, but not a series." (Created the FastPass option)
- We are also able to use positive feedback as a way to show the students and staff if we are having a positive impact on the CEC experience.
  - "The people. We love working in the CEC. It truly feels like a family."



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# Service Learning Academy Updates

- Microaggressions Session
  - December 14
- Redlining Update
- Chancellor's Outstanding Service Learning Student Award nominations
  - Due December 29
- Service Learning Seminar 2024
  - July 15-19, 2024
- Thank you to our building partners!



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# Questions?



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