O | GRACE ABBOTT SCHOOL OF SOCIAL WORK

SOCIAL WORK WITH INDIVIDUALS, FAMILIES, AND SMALL GROUPS

SOWK 8130 | 3 credit hours Class Meetings: TBD

Instructor:	TBD
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Office Hours:	TBD
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COURSE INFORMATION

Description

This course provides an introduction to the values, ethics, knowledge, and skills of generalist social work practice. Using constructs from the Generalist Intervention Model, systems theory, and the strengths-based perspective, students learn about engagement, assessment, planning and contracting, intervention, evaluation, and termination. Diversity and case management are emphasized as part of bringing planned change to client systems, including individuals, families, and small groups.

Rationale/Overview

This course serves as an introduction to the common concepts including social work values and ethics, skills, tasks, and activities which are essential to the practice of social work and which serve as a foundation for further professional growth. Constructs from general systems theory are used both as a way of organizing knowledge and of viewing a range of systems that could be engaged as the social worker practices with individuals across the lifespan, families, and small groups. Social work practice is presented as a goal oriented planned change process which is sensitive to diversity. Emphasis is on both theoretical and experiential learning.

Course Objectives/Student Learning Outcomes

- 1. Analyze social work practice with individual, families, and small groups through the lens of anti-racism, diversity, equity, and inclusion (ADEI).
- 2. Establish skills in relationship building, interviewing, and crisis intervention.
- 3. Facilitate the steps of the generalist intervention model through engagement, assessment, planning, and contracting, intervention, evaluation and termination with the client system.
- 4. Analyze ethical dilemmas of practice to include competence, welfare, and legal issues.
- 5. Connect systems theory, strengths-based perspective, and clinical approaches to social work practice with individuals, families, and small groups.
- 6. Differentiate between social work case management roles of broker, enabler, teacher, mediator, and advocate.

REQUIRED TEXT(S)/SUPPLEMENTAL MATERIALS

Required Text(s)

TBD

COURSE STRUCTURE/FORMAT

Lecture, discussion, experiential learning experiences, video and Internet resources, and guest presentations.

Session/Date	Торіс	Assignment
Session 1	Introduction to the course and review syllabus	
[date]	Understanding social work: overview of the General	
	Intervention Model (GIM)	
Session 2	Lecture: Triads, code of ethics, implicit bias	
[date]		
Session 3	Lecture: Micro practice skills, engagement and	
[date]	assessment (genograms and ecomaps) ACES/trauma	
	In-class activity: Genograms	
Session 4	Lecture: Diversity/Inclusion: race/ethnicity, social class,	Values and ethics paper
[date]	ability, religion, gender, LGBTQIA, privilege, and	
	integrating diversity into GIM	
	Guest speaker: UNO's Gender and Sexuality Resource	
	Center	
Session 5	Lecture: Triad #1 – engagement with diversity awareness,	Diversity/Inclusion
[date]	and assessment	paper
	Recording	
Session 6	Lecture: Planning and contracting, brokering, case	Triad #1 paper
[date]	management	
Session 7	Lecture: Triad #2 – planning/contracting, advocacy, and	
[date]	implementation	
Session 8	Guest speaker: motivational interviewing	Triad #2 paper
[date]	Guest speaker: substance use	
Session 9	Lecture: Ethics – crisis intervention, suicide assessment,	
[date]	and self-care	

TENTATIVE COURSE SCHEDULE

Session/Date	Торіс	Assignment
Session 10	Lecture: Triad #3 – implementation and evaluation	
[date]		
Session 11	Lecture: Social work with women, poverty, Ruby Payne	Triad #3 paper
[date]	PP article	
	View and discuss: "Longmire" episode	
Session 12	Lecture: Termination (case closure) and follow-up	
[date]		
Session 13	Lecture: Triad #4 – case closure	Triad #4 paper
[date]		
Session 14	Lecture: Prep week and class wrap-up	
[date]		

IMPORTANT DATES

Last day to drop a course (via MavLink) and receive a 100% refund	TBD
Last day to withdraw from a course (via MavLink) with a grade of "W"	TBD

NOTE: This syllabus is written as an expectation of class topics, learning activities, and expected learning outcomes. However, the instructor reserves the right to make changes in this schedule that may result in enhanced or more effective learning for students. These modifications will not substantially change the intent or objectives of this course.

ASSESSMENTS (ACTIVITIES, ASSIGNMENTS, AND EXAMS)

Class Activity (1) One class activity worth 50 points each.	50 points (total)
Values and Ethics Paper (1) One values and ethics paper worth 100 points each.	100 points (total)
Triad Paper (4) Four triad papers worth 100 points each.	400 points (total)
Diversity/Inclusion Paper (1) One diversity/inclusion paper worth 100 points.	100 points (total)
Attendance and Participation	100 points (total)

750 points (total)

GRADING SCALE

Percent	Final Grade	Quality Points
98–100%	A+	4.00
94–97.9%	А	4.00
91–93.9%	A-	3.67
88–90.9%	B+	3.33

Percent	Final Grade	Quality Points
84-87.9%	В	3.00
81-83.9%	В-	2.67
78-80.9%	C+	2.33
77–77.9%	С	2.00
71–73.9%	С-	1.67
68-70.9%	D+	1.33
64-67.9%	D	1.00
61-63.9%	D-	0.67
Below 60.9%	F	0.00

WRITING GUIDELINES

Students should make sure that writing assignments are free of grammar, punctuation, and spelling errors. Papers should adhere to the most recent citation style outlined by the American Psychological Association (APA).

PLAGIARISM STATEMENT

In this course, students will submit written work by making use of information and ideas found in print or online sources. Whenever material from another writer is used, it is important that students quote or paraphrase appropriately and cite the source.

The UNO Academic Integrity policy defines plagiarism as "presenting the work of another as one's own (i.e., without proper acknowledgment of the source) and submitting academic work in whole or in part as one's own when such work has been prepared by another person or copied from another person."

Failure to cite sources appropriately is plagiarism, a serious academic offense. Plagiarized work will not be accepted. Consequences for plagiarism are up to the discretion of the instructor; they may range, for example, from rewriting all or part of a paper to a grade of F for the course. Students who plagiarize more than once are subject to disciplinary action, which may include expulsion from the university.

Students SHOULD NOT GUESS when it comes to using or citing another writer's work. Students should contact the instructor or a consultant at the UNO Writing Center with questions. Students should take a printout of the original source as well as the paper that is being written to the consultation.

ACADEMIC INTEGRITY POLICY

The maintenance of academic honesty and integrity is a vital concern of the University community. Any student found responsible for violating the <u>policy on Academic Integrity</u> shall be subject to both academic and disciplinary sanctions. Violations of the policy on Academic Integrity include, but are not limited to, the following: cheating, fabrication and falsification, plagiarism, abuse of academic materials and/or equipment, complicity in academic dishonesty, falsifying grade reports, and/or misrepresentation to avoid academic work. More information about these areas and the procedures addressing academic integrity is available from the Office of Academic and Student Affairs (EAB 202 | 402.554.2262).

CLASSROOM EXPECTATIONS

Students are expected to arrive on time to class meetings. Students should come to class well prepared, meaning readings and other assignments have been completed. Students are expected to be respectful of their classmates and the instructor. Distracting and/or disrespectful behaviors will not be tolerated.

CELL PHONES, MOBILE DEVICES, AND LAPTOPS

Students are welcome to use cell phones, mobile devices, and/or laptops in class provided they are used for academic purposes such as note taking, accessing course materials, or researching course concepts and their use does not disrupt fellow classmates. Please silence devices if at all possible. A student who receives a phone call or text, should step outside the classroom to respond. DO NOT take pictures or video during class.

TECHNOLOGY REQUIREMENTS

Students will be expected to have access to a computer frequently, as all writing assignments used will be typed out and not handwritten. The software students use to write assignments is irrelevant, as long as the writing guidelines outlined in this syllabus are followed. It is recommended that students have access to a computer weekly. Public computers are available on the UNO campus. Consult <u>Information Technology Services</u> and the <u>Criss Library</u>, for more information on equipment locations and availability.

TECHNICAL SUPPORT

Technical support for common university systems, including Canvas and email, is available from Information Technology Services <u>technical support</u> located in Eppley Administration Building (EAB) 104.

ACCESSIBILITY ACCOMMODATIONS

Reasonable accommodations are provided for students who are registered with Accessibility Services Center (ASC) and make their requests sufficiently in advance. For more information, contact ASC (Location: 104 H&K, Phone: 402.554.2872, Email: <u>unoaccessibility@unomaha.edu</u>)

CRISS LIBRARY

UNO's Criss Library offers a wide variety of resources that support student learning. Subject specialist librarians have in-depth knowledge of researching within specific disciplines and can provide guidance for a specific area of study. Students are encouraged to explore customized resources featured on the <u>Criss Library</u> website.

EMERGENCY PREPAREDNESS

The University of Nebraska at Omaha is prepared for a wide range of emergencies. Students should familiarize themselves with procedures and assistance available on UNO's <u>emergency</u> <u>information page</u>. If travel to campus is not feasible due to a declared emergency, a combination of Canvas, teleconferencing, and other technologies will be used to facilitate academic continuity. Students will be notified of procedures through Canvas course site announcements and email as appropriate.

INCLEMENT WEATHER

In the event of inclement or threatening weather, students should use his/her best judgment regarding travel to and from campus. Students who are not able to attend class due to adverse weather conditions, should contact the instructor as soon as possible. Similarly, if the instructor is unable to reach the class location, students will be notified of any cancellation or change as soon as possible (by approximately 1 hour before class starts and by posting an announcement in Canvas). Students who cannot get to class because of weather conditions, will be provided allowances relative to attendance policies as well as any scheduled tests, quizzes, or other assessments.

PREFERRED NAME AND PREFERRED GENDER PRONOUNS

Professional courtesy and sensitivity are especially important with respect to individuals and topics dealing with differences of race, culture, religion, politics, sexual orientation, gender, gender variance, and nationalities. Class rosters are provided to the instructor with the student's legal name. The instructor will gladly honor a student's request to be addressed by an alternate name or gender pronoun. Please advise the instructor of this preference early in the semester so that instructor records may be changed appropriately.

WRITING CENTER

The UNO Writing Center offers free one-on-one consultations with trained consultants to all students, faculty, and staff. Their goal is to help writers improve their writing skills and confidence in all types of writing, in all subject areas, and at all stages of the writing process. For more information about their hours and locations or to schedule an appointment, go to <u>unomaha.edu/writingcenter</u> or visit their main location in Arts and Sciences Hall (ASH) 150.

SPEECH CENTER

The <u>UNO Speech Center</u> provides free consulting and coaching services to all UNO students, faculty, and staff in preparing oral presentations. The Speech Center Consulting Room can help students with presentation preparation, outlining, effective delivery techniques, along with any other presentational needs. Speech consulting will help at any stage in the speech-making process. For more information, visit the UNO Speech Center in Arts and Sciences Hall (ASH) 183 and 185.

STUDENT SAFETY

A variety of resources are available to support student safety and security. Students have experienced or are experiencing a difficult personal situation, should consult the resources available through the <u>Division of Student Success</u>.

OUTCOMES MAP AND STUDENT LEARNING OUTCOMES (SLOs)

Council on Social Work Education (CSWE) Competencies

The student learning outcomes for this course are built upon the following nine social work core competencies set forth by the CSWE's 2022 Educational Polices and Accreditation Standards (EPAS) which is required for all accredited social work programs.

- 1. Demonstrate ethical and professional behavior.
- 2. Advance human rights and social, economic, and environmental justice.
- 3. Engage in anti-racism, diversity, equity, and inclusion (ADEI) in practice.
- 4. Engage in practice-informed research and research-informed practice.
- 5. Engage in policy practice.
- 6. Engage with individuals, families, groups, organizations, and communities.
- 7. Assess individuals, families, groups, organizations, and communities.
- 8. Intervene with individuals, families, groups, organizations and communities.
- 9. Evaluate practice with individuals, families, groups, organizations, and communities.

This map is intended to show how course topics, content, and activities align to the student learning outcomes outlined above. Course objectives are italicized to distinguish them from the core competencies set forth by the CSWE's 2022 EPAS.

EPAS Competency*	Course Objective/Student Learning Outcome	Assignment	Dimension *
1 = Demonstrate Ethical and Professional Behavior	4.Analyze ethical dilemmas of practice to include competence, welfare, and legal issues.		САР
3 = Engage Anti- Racism, Diversity, Equity, and	1.Analyze social work practice with individual, families, and small groups through the lens of anti-		

EPAS Competency*	Course Objective/Student Learning Outcome	Assignment	Dimension *
Inclusion (ADEI) in	racism, diversity, equity, and inclusion (ADEI).		
Practice	and metusion (ADEI).		
6 = Engage with	2.Establish skills in		
Individuals, Families, Groups,	relationship building, interviewing, and crisis		
Organizations, and	intervention.		
Communities	3.Facilitate the steps of the		
	generalist intervention		
	model through engagement,		
	assessment, planning, and contracting, intervention,		
	evaluation and termination		
	with the client system.		
7 = Assess	3.Facilitate the steps of the		
Individuals,	generalist intervention		
Families, Groups,	model through engagement, assessment, planning, and		
Organizations, and	contracting, intervention,		
Communities	evaluation and termination		
	with the client system.		
8 = Intervene with	2.Establish skills in		
Individuals,	relationship building,		
Families, Groups,	interviewing, and crisis intervention.		
Organizations, and Communities	3.Facilitate the steps of the		
Communities	generalist intervention		
	model through engagement,		
	assessment, planning, and		
	contracting, intervention, evaluation and termination		
	with the client system.		
	5.Connect systems theory,		
	strengths-based perspective,		
	and clinical approaches to		
	social work practice with		
	individuals, families, and small groups.		
	6.Differentiate between		
	social work case		
	management roles of		

EPAS Competency*	Course Objective/Student Learning Outcome	Assignment	Dimension *
	broker, enabler, teacher, mediator, and advocate.		
Practice with Individuals, Families, Groups, Organizations, and Communities	3.Facilitate the steps of the generalist intervention model through engagement, assessment, planning, and contracting, intervention, evaluation and termination with the client system.		
Communities			

*Dimensions Key:

- K = Knowledge
- S = Skills

V = Value

CAP = Cognitive and Affective Processing

REFERENCES AND SUPPLEMENTAL MATERIALS

References

- Centers for Disease Control and Prevention (CDC). (2017). Data & statistics fatal injury report. Retrieved from: <u>https://www.cdc.gov/injury/wisqars/fatal.html</u>
- Corey G., Corey, M. S., Corey, C., & Callanan, P. (2015). *Issues and ethics in the helping* professions (9th ed.). Stamford, CT: Cengage
- Council of Social Work Education (CSWE). (2015). Educational policy and accreditation standards. Alexandria, VA: Author.
- Engelberg, E., & Limback-Reich, A. (2015). The role of empathy in case management: A pilot study. *Social Work Education*, *34*(8), 1021-1033.
- Homan, M.S. (2016). *Promoting community change: Making it happen in the real* world (6th ed.). Stamford: CT: Cengage Learning.
- International Federation of Social Workers (IFSW). (2015). What we do. Retrieved from <u>http://ifsw.org/what-we-do</u>
- Kanel, K. (2015). A guide to crisis intervention (5th ed.). Stamford: CT: Cengage Learning.
- Kirst-Ashman, K. K. (2017). *Introduction to social work and social welfare: Critical thinking perspectives* (5th ed.). Stamford: CT: Cengage Learning.
- Kirst-Ashman, K. K., & Hull, Jr., G. H. (2015). *Generalist practice with organizations and communities* (6th ed.). Stamford: CT: Cengage Learning.
- Lundo, R. G., & Simon, J. K. (2016). *Solution-focused case management*. New York, NY: Springer.
- National Association of Social Workers. (n.d.). Read the Code of Ethics. <u>https://www.socialworkers.org/About/Ethics/Code-of-Ethics/Code-of-Ethics-English</u>

Classic References

- Conner, P. T. (2004). *Woe is I: The grammarphobe's guide to better English in plain English* (2nd ed.). New York, NY: Riverhead Books.
- Corey, M. S., & Corey, G. (2007). *Becoming a helper* (5th ed.). Belmont, CA: Thomson Brooks/Cole.
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- Sider, R. J. (2000). *Just generosity: A new vision for overcoming poverty in America*. Grand Rapids, MI: Baker Books.
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- Van Hook, M., Hugen, B., & Aguilar, M. (2001). *Spirituality within religious traditions in social work practice*. Pacific Grove, CA: Thomson Learning Brooks/Cole.