

**Academic appointments**

2023 – Present	Professor, School of Public Administration, University of Nebraska at Omaha
2022 – Present	Co-Director of Digital Governance and Analytics Lab, School of Public Administration, University of Nebraska at Omaha
2015 – 2023	Associate Professor, School of Public Administration, University of Nebraska at Omaha
2014 – 2021	Associate Director of Digital Governance and Analytics Lab, School of Public Administration, University of Nebraska at Omaha
2012 – 2015	Assistant Professor, School of Public Administration, University of Nebraska at Omaha
2008 – 2012	Assistant Professor, Department of Political Science, University of Idaho

**Education**

2007	Ph.D. in Public Administration, Department of Public Administration, Maxwell School of Citizenship and Public Affairs, Syracuse University Dissertation: <i>Exploring Knowledge Networks for E-Government Services: A Comparative Case Study of Two Local Governments in Korea</i> Committee: Stuart Bretschneider (Dissertation supervisor), Rosemary O’Leary, Alasdair Roberts, Jon Gant, Soonhee Kim, and Martha Garcia-Murillo
2001	M.S. in Information Resources Management, School of Information Studies, Syracuse University
1999	Master of Public Administration, Hankuk University of Foreign Studies, South Korea Thesis: <i>A Study of the Government Website Evaluation Criteria from the Perspective of Democratic Theories of Public Administration: Model and its Application</i>
1997	Bachelor of Art in Polish Language, Hankuk University of Foreign Studies, South Korea ( <i>Minor: Public Administration</i> )

**Research Interests**

- Information and Technology Management in the Public Sector, Electronic Government
- Social Networks in Public and Nonprofit Organizations
- Collaboration within and between government agencies
- Citizen Participation, Electronic Participation, Transparency, Citizen Trust in Government
- Performance Management
- Human Resource Management in the Public Sector

**Teaching Interests**

- Public Management and Organizational Theory
- Electronic Government/IT Management in the Public Sector
- Human Resource Management in the Public Sector

## Research Grants

- **2022-2023 CPACS Inquiry Award (\$2,000)**, Principal Investigator (November 2022- June 2023)
  - Project Title: Does E-Participation Facilitate Digital Inclusion and Improve Equity in Public Service Delivery for Underserved Neighborhoods?
- **University of Nebraska Collaboration Initiative Grant (\$38,156)**, Co-investigator with Dr. Lisa PytlikZillig (UNL), Dr. Ashley Votruba (UNL), Dr. Changsoo Song (UNL), Dr. Michelle Fleig-Palmer (University of St. Francis), and Dr. Mariska Kappmeier (University of Otago) (July 2022 – June 2023)
  - Project Title: Considering the Effects of Variation in “Configurations of Trust”
- **2019-2020 CPACS Inquiry Award (\$10,000)**, Principal Investigator (November 2019- June 2020)
  - Project Title: Citizens’ Use of Electronic Participation Services in Local Government and Its Effects on Their Perceptions of Public Values: A Case of City of Omaha
- **UNL Faculty Seed Grants (\$10,000)**, Co-investigator with Dr. Changsoo Song (PI) and Dr. Lisa PytlikZillig at University of Nebraska at Lincoln (January 2020 – December 2020)
  - Project title: Adoption and Impacts of Electronic Citizen Participation in Public Management
- **Nebraska Department of Transportation Transit Project (\$2,443,037)**, Co-investigator with Jerome Deichert (PI) and Dr. Yu-Che Chen (Co-investigator) (December 2016 – November 2021)
  - Project Title: Nebraska Department of Roads Transit Project FY17-21
- **Laura and John Arnold Foundation (\$44,500; Failed to be selected)**, Co-investigator with Dr. Craig Maher (principal investigator), and Dr. Yu-Che (2016).
  - Project title: Data Visualization for Fiscal Decision-Making: The Case of Nebraska Municipalities
- **FAA Grant (\$909,156; Failed to be selected)**, Co-investigator with Dr. Tarry Scott (principal investigator), and Dr. Yu-Che (2016).
  - Project Title: Learner Data Management under Center of Excellence for Technical Training and Human Performance
- **Urban Research Grant Award (\$9,900)**, Co-investigator with Dr. DeeDee Bennet (principal investigator), Dr. Yu-Che Chen, and Joe Mancuso (November 2015 – June 2016)
  - Project Title: Social Media for Emergency Management (SMEM): Promoting Inter-organizational Collaboration
- **Urban Research Grant Award (\$9,900)**, Co-investigator with Dr. Yu-Che Chen (principal investigator) and Dr. Robert Blair (November 2014 – September 2015)
  - Project Title: Smart Urban Cities/Communities: Leveraging Information and Communication Technologies for Improving Local Public Services
- **Fund for Investing in Research Enterprise (\$30,371.58; Failed to be selected)**, Principal investigator, co-investigate with Dr. Yu-Che Chen and Dr. Peter Wolcott (2014 - 2015)
  - Project Title: Antecedents, Adoption, and Impacts of Electronic Citizen Participation in Public Administration
- **Local Government Research Collaborative (\$45,000; Failed to be selected)**, Co-investigator with Dr. Bob Blair (principal investigator), Dr. Craig Maher, and Dr. Yu-Che Chen
  - Project title: Linking community-based organizations to municipal governments: Harnessing technology to elevate community engagement and improve service delivery
- **Faculty Research International Grant Award (\$8,926)**, Co-investigator with Dr. Yu-Che Chen (April 2014 – March 2015)
  - Project title: Building Research Partnership for Technology-enabled Collaborative Public Governance

## Honors and Awards

- **SKPA Award for Excellence in Leadership and Service**, Section on Korean Public Administration (SKPA) of the American Society for Public Administration (ASPA), March 19, 2022, Jacksonville, Florida
- **Faculty Develop Fellowship** (Spring 2021), University of Nebraska at Omaha
- **Runner-Up, the Best Poster**, The 18th Annual International Conference on Digital Government Research, June 7-9, 2017, Staten Island, NY
  - Paper title: E-Government Services and Social Media Adoption: Experience of Small Local Governments in Nebraska (with Xian Gao)
- **The Best Paper Award**, Electronic Government track, Hawaii International Conference on System Science (HICSS 2014), 6-9 January 2014, Waikoloa, Hawaii
  - Paper title: Active Citizen E-Participation in Local Governance: Do Individual Social Capital and E-Participation Management Matter? (with Soonhee Kim)
- **Finalist**, Nominated for the Best Paper Award at the 34<sup>th</sup> EGPA Annual Conference, Bergen, Norway, September 5 – 8, 2012
  - Paper title: E-Participation in the Era of Web 2.0: Factors Affecting Citizens' Active E-Participation in Local Governance (with Soonhee Kim)
- **Junior Asian Scholarship Award**, The Section on Korean Public Administration (SKPA) of the American Society for Public Administration (ASPA), April 2-5, 2005, Milwaukee, Wisconsin
  - Paper title: The State of E-Government Studies: Research Themes and Methodologies (with M. Jae Moon)

## Research Publications

### Peer-reviewed Journal Article:

1. Lee, Junesoo, Soonhee Kim, and Jooho Lee. 2023. "Mutual Efforts for Mutual Trust: Impacts of Citizen Knowledge and Government Communication in Participatory Budgeting," *Journal of Public Affairs*, e2879. <http://doi.org/10.1002/pa.2879>
2. Lee, Jooho. 2023. "Performance Improvement Pressure, Citizen Participation Demands, and Interagency Collaboration: A Network Analysis of Interagency Collaboration in the City of Seoul", *Public Performance and Management Review*, 46(4): 846-870. <http://dx.doi.org/10.1080/15309576.2023.2174149>
3. Eom, Seok-Jin and Jooho Lee. 2022. "Digital Government Transformation in Turbulent Times: Responses, Challenges, and Future Direction," *Government Information Quarterly*, 39(2): 3-9. <https://doi.org/10.1016/j.giq.2022.101690>
4. Lee, Jooho. 2022. "A Review of Empirical Research on Citizen Participation in Government Crowdsourcing Platforms: Lessons for Government Leaders and Managers," *Informatization Policy*, 29(1): 3-23. <https://data.doi.or.kr/10.22693/NIAIP.2022.29.1.003>
5. Lee, Junesoo, Soonhee Kim, and Jooho Lee. 2022. "Public vs. Public: Balancing the Competing Public Value of Participatory Budgeting," *Public Administration Quarterly*, 46 (1): 39-66. <https://doi.org/10.37808/paq.46.1.3>
6. Kim, Soonhee and Jooho Lee. 2019. "Citizen Participation, Process, and Transparency in Local Government: An Exploratory Study," *Policy Studies Journal*, 47(4): 1026-1047 doi: 10.1111/psj.12236
7. Kim, Soonhee and Jooho Lee. 2019. "Gender and Active E-Participation in Local Governance: Citizen Participation Values and Social Ties," *International Journal of Public Administration*, 42 (13): 1073-1083, <https://DOI: 10.1080/01900692.2019.1575669>

8. Kim, Soonhee, Junesoo Lee, and Jooho Lee. 2018. "Citizen participation and public trust in local government: The Republic of Korea case," *OECD Journal on Budgeting*, 18 (2): 73-92.  
<https://doi.org/10.1787/budget-18-5j8fz1kqp8d8>
9. Lee, Jooho and Soonhee Kim. 2018. "Citizens' E-Participation on Agenda Setting in Local Governance: Do Individual Social Capital and E-Participation Management Matter?" *Public Management Review*, 20(6): 873-896. <http://dx.doi.org/10.1080/14719037.2017.1340507>
10. Kim, Junghack, Craig Maher, and Jooho Lee. 2018. "Does Performance Management Affect Cutback Strategies During Periods of Severe Fiscal Constraints?" *Public Money and Management*, 38(4): 289-296
11. Chen, Yu-Che and Jooho Lee. 2018. "Collaborative Data Networks for Public Service: Governance, Management, and Performance," *Public Management Review*, 20(5): 672-690 (<https://doi.org/10.1080/14719037.2017.1305691>)
12. Kim, Junghack, Bruce McDonald III, and Jooho Lee. 2018. "The Nexus of State and Local Capacity in Vertical Policy Diffusion," *American Review of Public Administration*, 48(2): 188-200. DOI: 10.1177/0275074016675966
13. Xian Gao and Jooho Lee. 2017. "E-Government Services and Social Media Adoption: Experience of Small Local Governments in Nebraska State," *Government Information Quarterly*, 34(4): 627-634 (<https://doi.org/10.1016/j.giq.2017.09.005>)
14. Song, Changsoo and Jooho Lee. 2016. "Use of Social Media in Government, Perceived Transparency, and Trust in Government," *Public Performance and Management Review*, 39(2): 430-453 (<http://dx.doi.org/10.1080/15309576.2015.1108798>)
15. M. Jae Moon, Jooho Lee, and Cheol Yong Roh. 2014. "The Evolution of Internal IT Applications and E-government Studies in the Public Administration Discipline: Research Themes and Methods" *Administration & Society*, 46(1): 3-36.
16. Lee, Jooho. 2013. "Exploring The Role of Knowledge Networks in Perceived E-government: A Comparative Case Study of Two Local Governments in Korea" *American Review of Public Administration*, 43(1): 89-108.
17. Kim, Soonhee and Jooho Lee. 2012. "E-Participation, Transparency, and Trust in Local Government" *Public Administration Review*, 72(6): 819-828 (<https://doi.org/10.1111/j.1540-6210.2012.02593.x>)
18. Lee, Jooho and Soonhee Kim. 2011. "Exploring the Role of Social Networks in Affective Organizational Commitment: Network Centrality, Strength of Ties, and Structural Holes" *American Review of Public Administration*, 41(2): 205-223.
19. Lee, Jooho, Hyun-Joon Kim and Michael Ahn. 2011. "The willingness of e-Government service adoption by business users: The role of offline service quality and trust in technology" *Government Information Quarterly*, 28(2): 222-230 (<https://doi.org/10.1016/j.giq.2010.07.007>).
20. Lee, Jooho. 2008. "Determinants of Government Bureaucrats' New PMIS Acceptance: The Role of Organizational Power, IT Capability, Administrative Role and Attitude," *American Review of Public Administration*, 38(2): 180-202. <https://doi.org/10.1177/0275074007304386>
21. Kim, Hyun-Joon, Jooho Lee and Soonhee Kim. 2008. "Linking Local E-Government Development Stages to Collaboration Strategy," *International Journal of Electronic Government Research*, 4(3): 36-56, Reprinted in Vishanth Weerakkody, (ed.). *Social and Organizational Developments through Emerging E-Government Applications: New Principles and Concepts* (Hershey, PA: IGI Global, 2010), pp. 275-295.
22. Gatha-Taylor, Heather and Jooho Lee. 2008. "Changing Competencies for Human Resource Management: Examining E-government Scorecard and Federal Human Capital Survey Evidence," *International Journal of Public Sector Performance Management*, 1(2):150-166.

## Book

Lee, Wonhee, Ko, Kilkon, Kim, Taehee, Kim, Dohyung, Kim Younhee, Na, Jongmin, Rho, Eonjoo, Ryu, Sinkyoo, Park, Sungho, Yeo, Jungwon, Yoon, Jungah, **Lee, Jooho**, Jeong, Bokkyo, Hur, Hyungjo. 2020.. *U.S. Public Administration and Policy: Perspectives from South Korean Scholars* (Korean). Goyang, Kyunggi: Dae Young Publishing

## Book Chapter:

1. **Lee, Jooho** and M. Jae Moon. 2020. "E-government and Digital Governance," in Chung-in Moon and M. Jae Moon (eds.), *Routledge Handbook of Korean Politics and Public Administration*, pp. 328-344, New York: Routledge
2. **Lee, Jooho**. 2017. "An Exploratory Study of E-Participation Technology Adoption by Citizens," in Yu-Che Chen and Michael Ahn (eds.), *Routledge Handbook on Information Technology in Government*, pp. 284-300, New York: Routledge
3. **Lee, Jooho**. 2016. "Digital government impacts in Korea: Lessons and recommendations for developing countries" In Tina George Karippacheril, Soonhee Kim, Robert Beschel, and Changyong Choi (Eds.), *Bring government into the 21<sup>st</sup> century: The Korean digital governance experience*, pp. 89-112, Directions in Development. Washington, D.C: World Bank Publications. doi:10.1596/978-1-4648-0881-4.
4. Hamm, Joe, **Jooho Lee**, Rick Trinkner, Twila Wingrove, Steve Leben, and Christina Breuer. 2016. "On the Cross Domain Scholarship of Trust in the Institutional Context," In Shockley, Ellie, Tess Neal, Lisa PytlikZillig, and Brian Bornstein (eds.), *Interdisciplinary Perspectives on Trust: Towards Theoretical and Methodological Integration*, pp. 131-156, New York City: Springer Publishing.
5. **Lee, Jooho** and Soonhee Kim. 2016. "Implementation of Participatory Budgeting in Korea: Capacity Building," In Soonhee Kim (ed.), *Participatory Governance and Policy Diffusion in Local Governments in Korea: Implementation of Participatory Budgeting*, pp. 40-73, Seoul, Korea: Korea Development Institute. ISBN: 979-11-5932-106-1 ([http://www.kdi.re.kr/research/subjects\\_view.jsp?pub\\_no=14685](http://www.kdi.re.kr/research/subjects_view.jsp?pub_no=14685))
6. Kim, Soonhee and **Lee, Jooho**. 2016. "Participatory Budgeting Adoption and Diffusion in Korea," In Soonhee Kim (ed.), *Participatory Governance and Policy Diffusion in Local Governments in Korea: Implementation of Participatory Budgeting*, pp. 6-39, Seoul, Korea: Korea Development Institute. ISBN: 979-11-5932-106-1 ([http://www.kdi.re.kr/research/subjects\\_view.jsp?pub\\_no=14685](http://www.kdi.re.kr/research/subjects_view.jsp?pub_no=14685))
7. **Lee, Jooho** and B.J. Reed. 2015. "From Paper to Cloud," In Mary Guy and Marilyn Rubin (eds.), *Public Administration Evolving: From Foundations to the Future*, pp. 158-190. New York: Routledge
8. **Lee, Jooho** and Soonhee Kim. 2014. "Impacts of Participatory Budgeting on Transparency and Public Trust in Government in Korea," In Soonhee Kim (ed.), *Citizen Participation, Transparency, and Public Trust in Government: Participatory Budgeting in Local Government in Korea*, pp.107-141, Seoul, Korea: Korea Development Institute. ISBN: 978-89-8063-930-4 ([http://www.kdi.re.kr/research/subjects\\_view.jsp?pub\\_no=14205](http://www.kdi.re.kr/research/subjects_view.jsp?pub_no=14205))
9. Kim, Soonhee and **Jooho Lee**. 2014. "Citizen Participation and Success Factors of Effective Citizen Participation Programs," In Soonhee Kim (ed.), *Citizen Participation, Transparency, and Public Trust in Government: Participatory Budgeting in Local Government in Korea*, pp. 35-68, Seoul, Korea: Korea Development Institute. ISBN: 978-89-8063-930-4 ([http://www.kdi.re.kr/research/subjects\\_view.jsp?pub\\_no=14205](http://www.kdi.re.kr/research/subjects_view.jsp?pub_no=14205))

### Teaching-related Publication:

1. Bryan, Tara, Rebecca Lutte, **Jooho Lee**, Bryce Hoflund, Craig Maher, and Patrick O'Neil. 2018. "When Do Online Education Technologies Enhance Student Engagement? A Case of Distance Education at University of Nebraska at Omaha," *Journal of Public Affairs Education*, 24 (2): 255-273 (<https://doi.org/10.1080/15236803.2018.1429817>)
2. **Lee, Jooho**. 2017. "Managerial Challenges of Digital Government Projects in Urban Government: Department of Parking Management in the Gangnam District," in Park, Jungho (ed.), *Korean Cases in Public Administration for Training and Practice Vol. 2*, pp. 19-45, Seoul, Korea: Korean Institute of Public Administration (ISBN: 979-11-5698-214-2). An elaborated version of this book chapter was published at the Hallway in 2019 (<https://www.hallway.org/node/1434>).

### Book Review:

- o **Lee, Jooho**. 2016. "Smart Citizen, Smarter State," *American Review of Public Administration*, 46 (6): 751-753. DOI: <https://doi.org/10.1177/0275074016658344>

### Conference Proceeding:

1. **Jooho Lee**, Gabriela Viale Pereira, and Sungsoo Hwang (eds.). 2021. dg.o '21: **Proceedings of the 22<sup>nd</sup> Annual International Conference on Digital Government Research**, June 9-11, Online, New York: Association for Computing Machinery.
2. Eom, Seok-Jin and **Jooho Lee** (eds.). 2020. dg.o '20: **Proceedings of the 21<sup>st</sup> Annual International Conference on Digital Government Research**, June 15-19, Online, New York: Association for Computing Machinery.
3. Chen, Yu-Che, **Jooho Lee**, Sukumar Ganapati, Michael Ahn, Chengyu (Victor) Huang. 2020. "DG.O 2021: Digital Innovations for Public Values: Inclusive Collaboration and Community," **Proceedings of the 21<sup>st</sup> Annual International Conference of Digital Government Research**, June 15-19, Seoul, Korea
4. **Lee, Jooho** and Jing Shi. 2020. "Citizens' Use of E-government and E-participation Applications and Public Values in Korea and China," **Proceedings of the 21<sup>st</sup> Annual International Conference of Digital Government Research**, June 15-19, Seoul, Korea
5. Gao, Xian and **Jooho Lee**. 2017. "E-Government Services and Social Media Adoption: Experience of Small Local Governments in Nebraska" **Proceedings of the 18th Annual International Conference on Digital Government Research**, June 7-9, Staten Island, NY ([the Best Poster, Runner up](http://dgo2017.dgsociety.org/content/dgo-2017-awards); <http://dgo2017.dgsociety.org/content/dgo-2017-awards>)
6. Soonhee Kim and **Jooho Lee**. 2017. "Citizen Participation and Transparency in Local Government: Do Participation Channels and Policy Making Phases Matter?" **Proceedings of the 50th Annual Hawaii International Conference on System Sciences** (HICSS 2017), pp. 2742-2750, January 4-7, Big Island, HI. DOI: <http://hdl.handle.net/10125/41487>
7. **Lee, Jooho** and Soonhee Kim. 2014. "Active Citizen E-Participation in Local Governance: Do Individual Social Capital and E-Participation Management Matter?" **Proceedings of the 47th Annual Hawaii International Conference on System Sciences** (HICSS 2014), 6-9 January 2014, Waikoloa, Hawaii ([The Best Paper Award in Electronic Government track](#)).
8. **Lee, Jooho** and Soonhee Kim. 2012. "E-Participation in the Era of Web 2.0: Factors Affecting Citizens' Active E-Participation in Local Governance," **Proceedings of the 6<sup>th</sup> International Conference on Theory and Practice of Electronic Governance** (ICEGOV), Edited by J. Ramon Gil-Garcia, Natalie Helbig and Adegboyega Ojo, pp. 44-47. New York, NY: ACM Press ([Nominated for the Best Paper Award at the 34<sup>th</sup> EGPA Annual Conference, Bergen, Norway, September 5 – 8, 2012](#)).

### Non-referred Applied Research Publication

1. **Lee, Jooho.** 2022. "Digital Platform Government: Type, Cases, and Implications," *Digital Policy Report*, Vol. 27 (7): 1-21, Korea Local Information Research and Development (Korean)
2. **Lee, Jooho.** 2022. "Government Crowdsourcing Platform: A Case of Citizen-sourcing," *Local Information Magazine*, Vol. 135 (Fall): 38-43, Korea Local Information Research and Development (Korean)
3. **Lee, Jooho.** 2022. "Government Crowdsourcing Platform: A Case of 311 Services," *Local Information Magazine*, Vol. 133 (Spring): 32-36, Korea Local Information Research and Development (Korean)
4. **Lee, Jooho.** 2017. "Research Trend of Digital Governance: Antecedents and Consequences of Digital Participation Use by Government and Citizens," *Global Research Network Newsletter*, August, Vol.1, National Research Foundation of Korea (Korean)

### Manuscripts Under Review

1. "A Framework for Linking Evaluation Learning to Nonprofit Accountability," Revised & Resubmit at *Nonprofit and Voluntary Sector Quarterly* (with Robbie Robichau and Tara Bryan)
2. "Monetary or nonmonetary incentives? Motivating residents' use of the City of Omaha crowdsourcing platform" (with Danbee Lee and Yeonkyung Kim), Revised & Resubmit at *Public Administration*
3. "Socio-Demographics and the Citizens' Use of the E-government Services: A Longitudinal Analysis of the E-Government Survey Data in Korea" (with Wookjoon Sung), Under Review at *Public Performance and Management Review*
4. "Digital Divide in Citizens' Use of E-government Services in Korea: A Longitudinal Data Analysis," (with Wook Joon Sung), Revised & Resubmit at *Government Information Quarterly*
5. "An exploratory study of marginal populations' use of e-government in Korea," (with Yeonkyung Kim), Revised & Resubmit at *Asian Pacific Journal of Public Administration*
6. "How, When, and Why does Trust in Multiple Trustees Combine to Affect Trust-Relevant Outcomes? The Importance of Perceived Trustee Influence," (with Lisa M. PytlikZillig, Michelle M. Fleig-Palmer, Ashley M. Votruba, and Mariska Kappmeier), Revised & Resubmit at *Group and Organization Management*
7. "Citizen Trust-Building Process and Transparency Signaling: The Role of Organizational Reputation" (with Danbee Lee), Under Review at *Public Administration Review*

### Research in Progress

1. "Participation in Informal Volunteer Activities: Does employment sector matter in East Asia?" (with Jing Shi, Teng-Wen, and Yeonkyung Kim; prepared for submission to *Journal of Public Administration Research and Theory*; a preliminary analysis is done)
2. "Liking Culture of Creativity to Innovation in Local Government: The Role of Agency's Brokerage Position" (with Soonhee Kim; model revision and specification stage)
3. "Participatory Design and Representation: A Case of Participatory Budgeting in Korea," (with Junesoo Lee and Soonhee Kim; a preliminary analysis is done)
4. "A Longitudinal Study of Active E-participation and its Effects on Transparency and Trust in Government," (with Soonhee Kim; preliminary analysis is done)
5. "Exploring the role of e-government awareness channel in citizen's choice of e-government service: Preliminary Findings from e-government survey in Korea" (with Yeonkyung Kim; a preliminary analysis is done; prepared for submission to *Government Information Quarterly*)

6. "The Role of E-Participation in Promoting Public Values: Preliminary Findings from Seoul Residents in Korea" (with Changsoo Song; a preliminary analysis is done)
7. "Citizens' Compliance with Social Distancing Measures: The Roles of Quality Information in Social Media in Government and Beliefs in Social Distancing Effects," (with Changsoo Song and Lisa PytlikZillig; a preliminary analysis is done)

#### **Funded Research Projects:**

1. Summer research project on the impact of Covid-19 on rural transit service in Nebraska, sponsored by Center for Public Affairs Research, CPACS (May-August 2020)
  - Title: A Survey of COVID-19's Impact on Nebraska Rural Transit Service
2. A book project on American Public Administration (**KW 10,000,000**) Korean Association of Public Administration (July – December 2020)
  - Title: E-governance in the United States: From Computer to Artificial Intelligence
3. Development of Korean Cases for Teaching (**KW 30,000,000**), Korean Institute of Public Administration, South Korea (May 2017 – December 2017)
  - Title: Korean Cases in Public Administration for Training and Practice
4. Joint Collaborative Research Between KDI and OECD (**KW 50,000,000**); Co-investigate with Soonhee Kim and Junesoo Lee at KDI School of Public Policy and Management, South Korea (May 2015 – May 2016)
  - Title: Fostering Trust, Citizen Participation and Public Governance: Sharing Knowledge to Strengthen the Capacity to Make Reform Happen.
5. KDI Governance Research (**KW 30,000,000**); Co-investigate with Soonhee Kim and Junesoo Lee at KDI School of Public Policy and Management, South Korea (April 2015 – December 2015)
  - Title: Participatory Budgeting and Policy Diffusion in Local Governments in Korea: A National Assessment Study for Building Effective Participatory Governance
6. Joint Collaborative Research between KDI and World Bank (**KW 30,000,000**); Co-investigate with Soonhee Kim and Changyong Choi at KDI School of Public Policy and Management, South Korea and Tina George Karippacheril and Robert Beschel at World Bank (January 2015 – December 2015)
  - Title: Bring government into the 21<sup>st</sup> century: The Korean digital governance experience
7. KDI Governance Research (**KW 30,000,000**); Co-investigate with Soonhee Kim and Dong-Young Kim at KDI School of Public Policy and Management, South Korea (April 2014 – December 2014)
  - Title: Citizen Participation, Transparency, and Public Trust in Government: Participatory Budgeting in Local Governments of Korea
8. Coinvestigate with Soonhee Kim, Seoul Metropolitan Government, South Korea (January 2009 – August 2009)
  - Title: Citizen Participation and Social Capital in Urban Governance: Creative City Governance in Seoul Metropolitan Government"
9. Gangnam District, South Korea, (February, 2003 – August 2003)
  - Title: E-government in Gangnam District: Evaluating Critical Success Factors,"
  - Research team: Sturat Bretschneider, Jon Gant, Soonhee Kim, Hyun Joon Kim, Jooho Lee, Michael Ahn and Heungsuk Choi



## Research Presentation

### Invited presentations:

1. **Seoul National University-Graduate School of Public Administration Seminar**, “E-government and Information Technology in Public Administration,” Online (Zoom), May 20, 2022.
2. **Korean Local Information Research & Development Institute (KLID)**, “Research Collaboration Opportunity: A Comparative Study on Digital Government Policy in South Korea and the United States,” Online (Zoom), June 2, 2021.
3. **Korea International Cooperation Agency (KOICA) Master of Global Public Administration Program** “Local E-government in Korea,” Online (Zoom), November 3, 2020.
4. **Monthly Comparative Research Forum on Korean and U.S Local Government, hosted by Governors Association of Korea**, New York, September 18<sup>th</sup>, 2020. “An Exploratory Study of Citizens’ Use of E-government Services and Covid-19 Compliance: A Case of City of Omaha,”
5. **Interdisciplinary Research Conversation**, cohosted by **Public Policy Center and Social and Behavioral Sciences Research Consortium at University of Nebraska at Lincoln**, Lincoln, NE, March 28<sup>th</sup>, 2019. “Public participation, online technologies, and public values”
6. **Huazhong University of Science and Technology**, Wuhan, China, December 16, 2015. “Global E-government Trends and E-government Impact in Korea”
7. **Huazhong University of Science and Technology**, Wuhan, China, May 20, 2015. “Urban Management and Electronic Participation”
8. **World Bank/Korea Development Institute Workshop on the Korean Digital Governance Experience**, Seoul, South Korea, April, 1<sup>st</sup>, 2015. “E-government Impacts in Korea: Lessons and Recommendations for Developing Countries”
9. **The 2014 International Yonsei Public Administration Conference**, Seoul, South Korea, June 27-28, 2014. “Performance Improvement Pressure, Citizen Participation Demands, and Interagency Collaboration: A Network Analysis of Interagency Collaboration in the City of Seoul”
10. **NSF Workshop on Institutional Trust and Confidence, Center for Public Policy, University of Nebraska at Lincoln**, April 26-27, 2014. “Citizen Trust in Public Administration”
11. **School of Public Affairs and Administration Research Seminar, University of Kansas**, November 17-18, 2013 “Active Citizen E-Participation in Local Governance: Do Individual Social Capital and E-Participation Management Matter?”
12. **Seoul International Conference on Creativity**, Seoul, South Korea, 2009. “Citizen Participation and Social Capital in Urban Governance: Creative City Governance in Seoul Metropolitan Government” (with Soonhee Kim)

### Conference Presentations:

1. **2022 Korean Public Administration Summer Conference and Annual KPPA International Conference**, Yeosoo, South Korea, June 22-24, 2022. “Digital Equity in Citizens’ Use of E-government Services in Korea: A Longitudinal Data Analysis,” (with Wook Joon Sung) and “Smartwork in Korea: Trends and Research Agenda” (with Wook Joon Sung)
2. **Public Management Research Conference (PMRC)**, Phoenix, AZ, May 25-28, 2022. “Citizens’ Compliance with Social Distancing Measures: The Roles of Quality Information in Social Media in Government and Beliefs in Social Distancing Effects,” (with Changsoo Song)
3. **American Society for Public Administration (ASPA) Conference**, Jacksonville, Florida, March 18-22, 2022. “Longitudinal analysis of Citizens’ E-government Service Use in Korea: A Digital Equity Perspective” (with Wook Joon Sung); “Motivating citizen engagement in government crowdsourcing: The case of the City of Omaha” (with Danbee Lee and Yeonkyung Kim)

4. **American Society for Public Administration (ASPA) Conference**, Online, April 9-15, 2021. "Korean Public Administration in the United States: Connection, Commitment, and Contribution," (with Frances Berry, Marc Holzer, Pan Suk Kim, M. Jae Moon, and James Perry)
5. **Annual International Conference of Digital Government Research**, Online, June 15-19, 2020. "The Role of Effective E-Participation In Promoting Governance Value," (with Changsoo Song); "Citizens' Use of E-government and E-participation Applications and Public Values in Korea and China," (with Jing Shi).
6. **Public Management Research Conference (PMRC)**, Chapel Hill, NC, June 11-14, 2019. "Performance Improvement Pressure, Citizen Participation Demands, and Interagency Collaboration"
7. **American Society for Public Administration (ASPA) Conference**, Washington D.C, March 9-12, 2019. "The Role of Interagency Collaboration and Incentives in Translating Climate of Creativity to Innovation in Local Government" (with Soonhee Kim) (Session: Complex Governance Systems: Theories and Applications)
8. **American Society for Public Administration (ASPA) Conference**, Denver, CO, March 9-13, 2018. "A Preliminary Analysis of the Adoption of Participatory Governance Tools: A Case of Participatory Budgeting in South Korea" (with Soonhee Kim and Junesoo Lee) (Session: Citizen Participation, Transparency, and Trust)
9. **Public Management Research Conference (PMRC)**, Washington D.C June 8-10, 2017. "Citizen-push, government-pull, or both? An Exploratory Study of Weibo and WeChat Adoption and Usage by Shanghai Municipal Agencies" (with Jing Shi)
10. **Association of Public Policy Analysis and Management (APPAM) Conference**, Washington D.C, November 12-14, 2016. "The Roles of Financial Autonomy and Political Competition in the Diffusion of Policy Innovations in South Korea: The Case of Participatory Budgeting Policy" (with Soonhee Kim and Junesoo Lee)
11. **American Society for Public Administration (ASPA) Conference**, Seattle, WA, March 18-22, 2016. "An Exploratory Study of E-Participation Technology Adoption by Citizens" (Session: E-Government and Citizen Outcomes), and "The Adoption and Diffusion of Participatory Budgeting: Preliminary Findings from a National Survey of Local Governments in Korea" (with Soonhee Kim and Junesoo Lee)
12. **Association of Public Policy Analysis and Management (APPAM) Conference**, Miami, FL, November 12-14, 2015. "Citizen Participation, Participation Channel, and Transparency in Local Government: An Empirical Analysis" (with Soonhee Kim)
13. **Public Management Research Conference (PMRC)**, Minneapolis, MN, June 11-13, 2015. "Liking Culture of Creativity to Innovation in Local Government: The Role of Agency's Brokerage Position" (with Soonhee Kim)
14. **Social Innovation Research Conference (SIRC)**, Shanghai, China, May 20-22, 2015. "The Role of Agency's Brokerage Position in Liking Culture of Creativity to Effective Innovation in Local Government," (with Soonhee Kim)
15. **American Society for Public Administration (ASPA) Conference**, Chicago, IL, March 6-10, 2015. "From a Culture of Creativity to Innovation in Local Government: The Mediating Role of Agency's Brokerage Position in Interagency Networks," (with Soonhee Kim)
16. **Association of Public Policy Analysis and Management (APPAM) Conference**, Albuquerque, NM, November 6-8, 2014. "Culture of Creativity and Innovation in Local Government: The Mediating Role of Agency's Brokerage Position in Interagency Networks" (with Soonhee Kim)
17. **World Conference for Public Administration**, Daegu, South Korea, June 25-27, 2014. "Performance Pressures, Citizen Participation Demands, and Interagency Collaboration," Presented at the panel, entitled "Network Society and Collaboration"

18. **American Society for Public Administration (ASPA) Conference**, Washington D.C., March 14-18, 2014. "From Paper to Cloud," (With B.J. Reed), Presented at the panel, entitled "75 Years of Professional Public Service," and "How Do New Public Management and Citizen Participation Affect Collaboration Structure? A Network Analysis of Interagency Collaboration in the City of Seoul," Presented at the panel, entitled "The Interaction of Context, Structure, and Agency in Collaborative Governance," (co-organized with Dale Krane).
19. **Hawaii International Conference on System Science (HICSS)**, Big Island, HI, January 6-9, 2014. "Active Citizen E-Participation in Local Governance: Do Individual Social Capital and E-Participation Management Matter?" (with Soonhee Kim; Received the Best Paper Award of the track on Open and Participatory Government)
20. **Association of Public Policy Analysis and Management (APPAM) Conference**, Washington D.C., November 7-9, 2013. "How Do New Public Management and Citizen Participation Affect Collaboration Structure? A Network Analysis of Interagency Collaboration in the City of Seoul," Investigating Networks panel
21. **Public Management Research Conference (PMRC)**, Wisconsin, WI, June 20-22, 2013. "Can Social Media Use in Government Restore Citizen Trust in Government?" (with Changsoo Song)
22. **Midwest Political Science Association (MPSA) Conference**, Chicago, IL, April 11-14, 2013. "Citizens' Use of Electronic Participation Programs: Citizen Participation Value and Offline Social Networks" (with Soonhee Kim);
23. **International Conference on Theory and Practice of Electronic Governance (ICEGOV)**, Albany, NY, October 22-25, 2012. "Active E-participation in the Era of Web 2.0: Factors Affecting Citizens' Active E-Participation in Local Governance" (with Soonhee Kim)
24. **KAPA-ASPA International Conference**, Seoul, South Korea, October 28-29, 2011. "E-Participation, Transparency and Trust in Seoul Metropolitan Government" (with Soonhee Kim)
25. **Midwest Political Science Association (MPSA) Conference**, Chicago, IL, March 31 - April 3, 2011. "Who Use Social Media Technology To Interact with Government?"
26. **Association of Public Policy Analysis and Management (APPAM) Conference**, Boston, MA, November 4-6, 2010. "The Role of Government in Promoting Civic Engagement: Does E-participation Matter?" (with Soonhee Kim)
27. **American Society for Public Administration (ASPA) Conference**, San Jose, CA, April 9-13, 2010. "The Role of Local Governance in Building Social Capital: Evidence from Seoul Metropolitan Government Case."(with Soonhee Kim)
28. **American Society for Public Administration (ASPA) Conference**, Miami, FL, 2009. "Exploring the Effects of Network Structure on Organizational Commitment: Evidence from Two Local Governments in Korea."(with Soonhee Kim)
29. **Association of Public Policy Analysis and Management (APPAM) Conference**, Los Angeles, California, 2008. "E-government Service Adoption by Business Users: The Role of Offline Service Quality, and Technology Trust" (with Hyun-Joon Kim and Michael Ahn)
30. **Association of Public Policy Analysis and Management (APPAM) Conference**, Madison, Wisconsin, 2006. "Knowledge Sharing Networks and E-Government Performance"
31. **American Society for Public Administration (ASPA) Conference**, Milwaukee, Wisconsin, April 2-5, 2005, "The State of E-Government Studies: Research Themes and Methodologies," (with M. Jae Moon)

## Teaching

### Courses Taught:

- School of Public Administration, University of Nebraska at Omaha (2012 – Present)
  - PA 9660 Seminar in Advanced Management Theory (Doctoral course)
  - PA 8990 Capstone Project (MPA course)
  - PA 8410 Public Human Resource Management (MPA course)
  - PA 8100 Advanced Management and Leadership (MPA course)
  - PA 8110 Managing Information in the Public Sector (MPA course)
  - PA 8050 Public Administration and Democracy (MPA course)
  - PA 8090 Public Organization Theory and Behavior (MPA course)
- KDI School of Public Policy and Management (Summer, 2015 – 2016)
  - MSP077 Electronic Government: Theory and Practice (MPA course)
- Department of Political Science, University of Idaho (2008 – 2012)
  - Public Organization Theory and Behavior (MPA course)
  - Public Management Techniques (MPA course)
  - Public Personnel Management (MPA course)
  - Electronic Government (MPA course)
  - Seminar in Administrative Theory (MPA course)
  - Governmental Budgeting (MPA course)
  - Public Administration (Undergraduate course)
- Department of Marketing, Syracuse University (As a teaching assistant; 2005-2006)
  - Marketing Research (Undergraduate course)
  - Seminar in Marketing Research (MBA course)

### Non-classroom Teaching:

#### Advising:

University of Nebraska at Omaha (2012 – Present)

- Doctoral Committee Supervisor
  - Yeonkyung Kim (2017 – present)
  - Sue Gardner (2019 – 2021; withdrawn)
- Doctoral Committee serving as Co-Chair (with Dr. Kritz)
  - Changsoo Song (2012 – 2014)
- Doctoral Committee serving as a committee member
  - Grace Jung (2019 – present; Chair. Dr. Eikenberry)
  - Richard Nkrumah (2019 – present; Chair. Dr. Maher)
  - Chad Abresch (2016– 2019; Chair: Dr. Williams)
  - Byungwoo (Shine) Cho (2014 – 2020; Chair: Dr. Ebdon)
  - Xian Gao (2014 – 2020; Chair: Dr. Chen)
  - Laura Frecks (2012 – present; Chair: Dr. Chen)
  - Yan Xiao (2012 – 2014; Chair: Dr. Bartle)

University of Idaho (2008 – 2012)

- Doctoral Committee serving as a committee member
  - Jeongseop Han (2008 – 2011; Chair: Dr. Lisa Carlson)
  - Shawn Moore (2009 – 2012; Chair: Dr. Don Crowley)

## Others:

- CPM course (2016 - present)
  - Managing Information and Technology in the Public Sector
- PA 9920: Teaching and Professional Skills (2014 – Present)
  - Online Teaching & Designing Course Syllabus
- PA 9600: PA Seminar in Advanced Management Theory (March 26 & April 2, 2013)
  - Guest speaker
- Attended and gave comments at Waldo Society Brown Bag Seminar Series and Research Fairs
- Participant of Communities of Practices
  - Title: Online Teaching Innovations, Technologies, Techniques, and Practices
  - Tara Brian (lead), Bryce Hoflund, Craig Maher, Patrick O’Neil, Michael Ferguson, Rebecca Lutte.

## Professional Development

- 2021 Humanizing Online Learning (3-week course)
- 2021 Technology Training Workshops
  - Canvas Basics; Zoom integration in Canvas; Instructional Strategies (Creating High Quality Assessment, Effective Discussion Board Practice); Qualtrics Basics
- 2021 Campus Conversations on DEI: Mentoring Faculty of Color and/or Women in Male Dominated Fields (2/11/2021)
- 2020 D&I Professional Development Training: Culturally Responsive Pedagogical Approaches (12/4/2020)  
Diversity & Inclusion Professional Training: Power & Privilege (12/6/2020)  
Microaggression Awareness Program (10/5/2020)
- 2020 Technology Training Workshops
  - Keep Teaching: Usability and Visual Design; Keep Teaching: Let’s Talk Discussion Boards!; Keep Teaching: Zoom/Canvas LTI

## Service

### Service to Professional Organizations:

- 2020 – Present *Executive Committee*, The Section on Korean Public Administration (SKPA) of the American Society for Public Administration (ASPA)
- 2018 – 2020 *President*, The Section on Korean Public Administration (SKPA) of the American Society for Public Administration (ASPA)
- 2014 – Present *Research Fellow*, Center for Organizational Research and Design (CORD), Arizona State University
- 2014 – 2017 *Section committee* for Junior Asian Scholar Paper Award, The Section on Korean Public Administration (SKPA) of the American Society for Public Administration (ASPA)
- 2015 *A Presidential Candidate*, District IV, 2016 ASPA National Council Election
- 2007 – 2016 *Outside Maxwell Faculty*, Center for Technology and Information Policy, Syracuse University

### **Service to Professional Conferences:**

- *Lead-program Chair*, dg.o 2021 (22<sup>nd</sup> Annual **International Conference on Digital Government Research**)
- *Co-Program Chair*, dg.o2020 (21<sup>th</sup> Annual **International Conference on Digital Government Research**)
- *Member*, Program Committee of dg.o2019, dg.o2019 (20<sup>th</sup> Annual International Conference on Digital Government Research), Dubai, UAE, June 18-20, 2019
- *Panel Chair*, Inclusion, **Social Equity and Leadership (SEL) Conference**, Omaha, NE, May 31 – June 2, 2017
- *Panel Discussant*, Managing Science and Technology Information, **Association of Public Policy Analysis and Management (APPAM) Conference**, Washington D.C. November 3-5, 2016
- *Panel Organizer*, Design, Adoption, and Effects of E-Participation in Public Administration, **American Society for Public Administration (ASPA) Conference**, Chicago, IL, March, 2015
- *Panel Discussant*, Coproduction and Volunteerism in Public and Nonprofit Organizations, **Association of Public Policy Analysis and Management (APPAM) Conference**, Albuquerque, NM, November 6-8, 2014
- *Panel Organizer* (with Dr. Dale Krane), The Interaction of Context, Structure, and Agency in Collaborative Governance, **American Society for Public Administration (ASPA) Conference**, Washington D.C., March 14-18, 2014
- *Panel Chair*, Citizen Engagement Tools and Processes, **Association of Public Policy Analysis and Management (APPAM) Conference**, Washington D.C, November 7-9, 2013
- *Panel Chair*, Budget and Fiscal Outcomes, **Public Management Research Association (PMRA) Conference**, Madison, WI, June 20-22, 2013
- *Panel Discussant*, ePublic Administration, **Midwest Political Science Association (MPSA) Conference**, Chicago, IL, April 11-14, 2013
- *Volunteer Coordinator*, Building Social Capital to Improve Community Outcomes, **American Society for Public Administration (ASPA) Conference**, Miami, FL, March 20-24, 2009

### **Journal Editorial Board and Reviewer:**

- *Editorial Board Member*
  - Digital Government: Research and Practice (2021 – Present)
  - Governmental Studies (2015 – 2018; Korean/English)
  - Journal of Social Science (2014 – 2017; Korean)
  - Maxwell Review (2003-2005)
- *Journal Reviewer*
  - Journal of Public Administration Research and Theory
  - Public Administration (2021 – Present)
  - Public Administration Review (2014 – Present)
  - American Review of Public Administration (2008 – present)
  - Regulation and Governance (2019)
  - Review of Public Personnel Administration
  - Public Performance and Management Review (2016 – Present)
  - Government Information Quarterly (2014 – present)
  - International Review of Administrative Sciences (2014 – Present)

- International Review of Public Administration
- International Journal of Organization Theory and Behavior
- The Korean Journal of Public Management (Korean; 2008)
- The Maxwell Review (2003-2005)
- *Conference Proposal Reviewer*
  - Public Management Research Conference (PMRC)
  - Academy of Management (AOM) Conference; Public and Nonprofit Division
  - International Conference on Information Systems (ICIS)
  - Hawaii International Conference on System Science (HICSS)
  - Digital Government Society Conference (dg.o)
- *Grant Proposal Reviewer*
  - *National Science Foundation (2010 and 2020)*
- *Other*
  - External Reviewer, Promotion to Full Professor Case. A Faculty Member of Public Administration and Policy, University of Albany (2021).

## **Service to University**

### **Department Service:**

School of Public Administration, University of Nebraska at Omaha

- *Co-director, Digital Governance and Analytics Lab* (2022 – Present)
- *Chair, Personnel Committee* (2018 – 2021)
- *Associate Director, Digital Governance and Analytics Lab* (2014 – 2022)
- *Member, Search Committee*
  - Local Government Management position (2022 - Present)
  - Local Government Management position (2019)
  - General Public Management position (2018)
  - Public Policy position (2014)
  - Emergency Management position (2014)
  - Budgeting and Finance position (2014, 2013)
- *Supervisor, Dissertation Committee*
  - Yeonkyung (2017 – Present)
  - Changsoo Song (2012-2014; Co-chair: Dr. Kritz)
  - Sue Gardner (2019 – 2021; withdrawn)
- *Member, Dissertation Committee*
  - Grace Jung (2019 – Present; Chair: Dr. Eikenberry)
  - Richard Nkrumah (2019 – Present; Chair: Dr. Maher)
  - Lora Frecks (2012 – Present; Chair: Dr. Chen)
  - Xian Gao (2014 – 2019; Chair: Dr. Chen)
  - Shine Cho (2014 – 2020; Chair: Dr. Ebdon)
  - Chad Abresch (2014-2019; Chair: Dr. Williams)
  - Yan Xiao (2012-2014; Dr. Bartle)
- *Member, MPA Curriculum Upgrade Committee* (2014)
- *Grader, MPA Comprehensive Examination* (June 7, 2013)

- *Member*, MPA Communication Competency Committee (2012 – 2013)
- *Instructor*, Direct Reading course at the Ph.D. level (Yeonkyung Kim, Grace Jung, Sue Gardner)

Department of Political Science, University of Idaho

- 2008 – 2012 *Member*, Ph.D. Program Committee
- 2008 – 2012 *Member*, Dissertation Supervisor Committee (Jeongseop Han, Shawn Moore)
- 2008 – 2012 *Co-director*, MPA program

#### **College and University Services:**

- 2021 – present *Member*, Academic Planning Council, UNO
- 2018 – 2020 *Senator*, Educational Resources and Services Standing Committee, UNO Faculty Senate
- 2016 – Present *Reviewer*, The Graduate Research and Creativity Activity (GRACA)
- 2017 – 2018 *Committee member*, Education Abroad and Engaging with Community, UNO Internationalization laboratory
- 2017 - 2018 *Committee member*, CPACS committee for the UNO Alumni Outstanding Teaching Award
- 2014 – 2017 *CPACS Representative*, University Committee for the Advancement of Teaching (UCAT)
- 2013 – 2015 *CPACS Representative*, Digital Measures Ad hoc Committee
- 2012 – 2015 *Fellow*, Center for Collaboration Science

#### **Service to Community:**

- 2020 – Present *Co-instructor*, Information Technologies Module, Nebraska Associate of County Officials
- 2018 *Data analysis consultant* for Nebraska Department of Human and Health Services
- 2016 – 2020 Co-lead, Technology team, Nebraska Department of Road; Rural Transit Project
- 2014 – 2019 *Secretary/Treasurer*, American Society for Public Administration, Nebraska Chapter

#### **Applied Research Projects, Publications, and Presentations**

- 2022 "IT Module: Highlights of Digital Government Topics & A Live Interactive Session," County Officials Online Learning Network, Nebraska Associate of County Officials
- 2020 "An Exploratory Study of Citizens' Use of E-government Services and Covid-19 compliance: A Case of City of Omaha," Korean Local Government Section at the Consulate General of the Republic of Korea
- 2020 "Covid-19's Impact on Nebraska Rural Transit Service," organized by CPACS and sponsored by Nebraska Department of Transportation
- 2014 "Job Analysis: Nebraska Tourism Commission," (with Ethel Williams), sponsored by Nebraska Tourism Commission, NE
- 2013 "In Search of Excellent K-12 Education in the State of Nebraska:



- 2009 Governance Structure of the State Board of Education,” (with James Harold), sponsored by Avenue Scholars Foundation, Omaha, NE
- 2009 “Citizen Participation and Social Capital in Urban Governance: Creative City Governance in Seoul Metropolitan Government,” (with Soonhee Kim), funded by Seoul Metropolitan Government, Korea
- 2005 “E-government in Gangnam District: Evaluating Critical Success Factors,” (with Stuart Bretschneider, Jon Gant, Soonhee Kim, Hyun Joon Kim, Michael Ahn and Heungsuk Choi), funded by Gangnam Gu, Seoul, Korea
- 1999 “Improving the Internal Management of Government Using Information Technologies: Core Tasks and Strategic Actions toward Electronic Government,” (with Sung-Don Hwang, Choongsik Chung, Namhee, Choi, and Jonghyun, Park), funded by National Computerization Agency, Ministry of Information and Communication, Seoul, Korea

#### **Other Community Services:**

- 2014 – 2020 *Extraordinary Ministers of Holy Communion*, St. Andrew Kim Daegun Catholic Community of Omaha, Omaha, NE
- Fall, 2013 *Facilitator, Informal Social Networks* in Systems Thinking and Strategic Planning session, Midlands Superintendents’ Academy (October 18, 2013)
- Fall, 2013 Met with Dr. Yu-Che Chen and Dr. Yi Zhang to discuss e-government and other IT-related research collaboration with Huazhong University of Science and Technology (September 27, 2013)
- Summer, 2013 *Principal Researcher*, State Board of Education Research Project
- Spring, 2013 Provide advice for Mr. Peter Gadzinski who is Assistant Director of International Student Recruitment and Admissions in terms of strategies for recruiting Korean students on campus, evaluating Korean universities that can be partners with UNO, and translating current advertisements in English into Korean.
- 2013 – 2015 *Member*, Women and Information Technology Engagement Link, UNO
- 2013 – 2021 *Commentator*, St. Andrew Kim Daegun Catholic Community of Omaha, Omaha, NE,
- 2013 – 2014 *Vice President*, St. Andrew Kim Daegun Catholic Community of Omaha, Omaha, NE
- 2008 *Program Improvement Specialist*, P.E.A.C.E Inc. Syracuse, NY
- 2004 – 2005 *President*, Korean Catholic Community of Syracuse, Syracuse, NY.
- 2003 – 2005 *Secretary / Treasurer*, Central New York Korean School, Syracuse, NY
- 1997 – 1998 *Assistant Secretary*, Citizens’ Coalition for Better Government, Korea

#### **Professional Memberships**

- Public Management Research Association
- America Society for Public Administration
- Association for Public Policy Analysis and Management
- Midwest Political Science Association
- Digital Government Society
- Korean American Scientists and Engineers Association