

## EXECUTIVE SUMMARY

### TIME PERIOD COMPARISON OF SERVICES PROVIDED



Almost three-quarters of transit agencies reported reduced, limited, or suspended services by May.

Over one-quarter reported further reduced or limited services by July.

#### PROVIDE NORMAL SERVICES

From February to May (n=46)

**12** (26.1%)

From May to July (n=36)

**26** (72.2%)

#### REDUCED OR LIMITED SERVICES

From February to May (n=46)

**30** (65.2%)

From May to July (n=36)

**9** (25.0%)

#### SUSPENDED ALL THE SERVICES

From February to May (n=46)

**4** (8.7%)

From May to July (n=36)

**1** (2.8%)

### TOP 3 CONCERNS

#### DURATION OF OUTBREAK/ QUARANTINE EFFORTS

From February to May (n=39)

**28** (71.8%)

From May to July (n=36)

**26** (72.2%)

#### WORKFORCE SAFETY

From February to May (n=39)

**26** (66.7%)

From May to July (n=36)

**23** (63.9%)

#### FINANCIAL IMPACT ON OPERATIONS AND/OR LIQUIDITY AND CAPITAL

From February to May (n=39)

**21** (53.8%)

From May to July (n=36)

**12** (33.3%)

### ESSENTIAL SERVICES PROVIDED

The majority of transit agencies provided medical, grocery, and work trips, with slightly more doing so in July.

About one-fourth of transit agencies were delivering groceries, supplies, and medicine by May, and most continued into July.



MEDICAL TRIPS



GROCERY TRIPS



WORK TRIPS



DELIVERING GROCERIES



DELIVERING SUPPLIES



DELIVERING MEDICINE

From February to May (n=39)

**33**

(84.6%)

**22**

(56.4%)

**18**

(46.2%)

**13**

(33.3%)

**10**

(25.6%)

**9**

(23.1%)

From May to July (n=36)

**34**

(94.4%)

**32**

(88.9%)

**25**

(69.4%)

**12**

(33.3%)

**8**

(22.2%)

**6**

(16.7%)