Omaha, NE (402)555-0159 [gabbott@unomaha.edu](mailto:gabbott@unomaha.edu)

**Grace Abbott**

**Education**

University of Nebraska at Omaha

### Bachelor of Science in Social Work

Minor: LGBTQ/Sexuality Studies

* Susan T. Buffet Scholarship Recipient (full-tuition)
* Regents Scholarship Recipient (full-tuition)

Anticipated Graduation – May 2025

GPA: 3.9/4.0

* Chancellor’s List (3 semesters) and Dean’s List (1 semester)
* Order of Omega Academic Honor Society

**Employment Experience**

**Metro Credit Union** August 2024 - Present

*Teller*

* Process transactions in a timely, competent manner to ensure customer satisfaction
* Display exemplary customer service by being knowledgeable on all products, providing members with information that will improve their financial well-being, and answering all questions fully
* Maintain a balanced drawer to demonstrate proficiency in transactions

**University of Nebraska at Omaha, Parking Services** February 2023 - July 2024

*Parking Lot Attendant*

* Enforced UNO parking rules and regulations disbursing parking tickets to those who were incorrectly parked
* Memorized rules and regulations for all parking lots and parking permits in order to be a knowledgeable resource for co-workers and students
* Answered questions in a clear, concise manner, including overcoming language barriers
* Defused situations when working with an unhappy customer by remaining calm and addressing their concerns

**Internship Experience**

**Thompson Learning Community** August 2022 - May 2023

*First Year Peer Mentor Internship*

* Served as a resource for eleven mentees who received the Buffet Scholarship as they transitioned from high school to college
* Co-taught a seminar for mentees with an advisor first semester
* Met with mentees one-on-one once a month, met biweekly with teaching partner, and attended monthly mentor/mentee dinners
* Performed clerical duties including providing front desk help, making copies, and answering general questions

**Leadership Experience**

### Zeta Tau Alpha Sorority

*Parent/Alumnae Chairman* January 2022- Present

* Connect alumnae and parents of members to the collegiate chapter through planned events and the chapter monthly newsletter

**Order of Omega Honor Society** April 2022-August 2022

*Secretary*

* Documented notes from meetings so that all members were informed of the state of the organization

# Grace Abbott

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## Volunteer Experience

**AseraCare Hospice** – Omaha, NE August 2023 - December 2023

*Volunteer – Service Learning*

* Performed through Social Work and Civil Engagement class in conjunction with AseraCare
* Facilitated the Timeslips program once a week at Skyline retirement home in Omaha, NE (Timeslips was group storytelling with dementia patients that focused on creativity and took away the pressure to remember)

**UNO Service Learning Academy** August 2021- December 2021

*Volunteer – Elder-Senior Prom*

* Collaborated with Gerontology class members and Lewis and Clark Middle School students for event planning for Elder-Senior Prom
* Organized the event activities with a representative from the UNO Service Learning Academy

**Breast Cancer Education and Awareness** August 2021 - Present

*Volunteer*

* Participated in and advertised events to promote and raise funds for breast cancer education and awareness: Race for the Cure, Think Pink Week, Canines Against Cancer, and ZTA Pancake Feed