

Grace Abbott

Omaha, NE
(402)555-0159
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Education

University of Nebraska at Omaha
Bachelor of Science in Social Work
Minor: LGBTQ/Sexuality Studies

Anticipated Graduation – May 2025
GPA: 3.9/4.0

- Susan T. Buffet Scholarship Recipient (full-tuition)
- Regents Scholarship Recipient (full-tuition)
- Chancellor's List (3 semesters) and Dean's List (1 semester)
- Order of Omega Academic Honor society

Employment Experience

Metro Credit Union August 2019 -Present

Teller

- Process transactions in a timely, competent manner to ensure customer satisfaction
- Display exemplary customer service by being knowledgeable on all products, providing members with information that will improve their financial well-being, and answering all questions fully
- Maintain a balanced drawer to demonstrate proficiency in transactions

University of Nebraska at Omaha, Parking Services February 2018 -July 2019

Parking Lot Attendant

- Enforced UNO parking rules and regulations disbursing parking tickets to those who were incorrectly parked
- Memorized rules and regulations for all parking lots and parking permits in order to be a knowledgeable resource for co-workers and students
- Answered questions in a clear, concise manner, including overcoming language barriers
- Defused situations when working with an unhappy customer by remaining calm and addressing their concerns

Internship Experience

Thompson Learning Community August 2018 -May 2019

First Year Peer Mentor Internship

- Serve as a resource for eleven mentees who received the Buffet Scholarship as they transition from high school to college
- Co-taught a seminar for mentees with an advisor first semester
- Meet with mentees one-on-one once a month, meet biweekly with teaching partner, and attend monthly mentor/mentee dinners
- Perform clerical duties including providing front desk help, making copies, and answering basic questions

Leadership Experience

Zeta Tau Alpha Sorority

Parent/Alumnae Chairman

January 2020-Present

- Connect alumnae and parents of members to the collegiate chapter through planned events and monthly newsletter

Academic Achievement Chairman

December 2019-December 2020

- Promote the academic success of all members through academic programming, in-person workshops, and online learning modules

Order of Omega Honor Society

April 2020-Present

Secretary

- Document notes from meetings so that all members are informed of the current state of the organization

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Volunteer Experience

AseraCare Hospice – Omaha, NE

January 2015-May 2015

Volunteer – Service Learning

- Performed through my Social Work and Civil Engagement class in conjunction with AseraCare
- Facilitate the Timeslips program once a week at Skyline retirement home in Omaha, NE (Timeslips is group storytelling with dementia patients which focuses on creativity and takes away the pressure to remember)

UNO Service Learning Academy

January 2014-May 2014

Volunteer – Elder-Senior Prom

- Collaborated with Gerontology class members and Lewis and Clark Middle School students for event planning for Elder-Senior Prom
- Organized the event activities with a representative from the UNO Service Learning Academy

Breast Cancer Education and Awareness

August 2013-Present

Volunteer

- Participated in and advertised events to promote and raise funds for breast cancer education and awareness: Race for the Cure, Think Pink Week, Canines Against Cancer, and ZTA Pancake Feed