

## **Amanda Fields**

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### **EDUCATION**

University of Nebraska at Omaha  
**Bachelor of General Studies, Concentration in General Administration**      Graduation: Dec. 2022

Metropolitan Community College, Omaha, NE  
**Associate in Applied Science, Database Administration**      Graduation: Aug. 2016

### **SKILLS**

#### *Project Management*

- Created product group financial report card - consolidated corporate financial spreadsheets into one dashboard for tracking performance
- Awarded ACI Distinction Awards 2020 and 2021 for exceptional efforts on projects
- Conducted performance reviews and management responsibilities for development support team of 23
- Led 15-member IT/Business project team through requirements definition, software selection, contract negotiation, and installation of Accounts Payable project

#### *Communication*

- Resolved internal and external network issues by providing over the phone and in person support
- Developed internal manuals for resource management tool and external customer documentation for payment processing software
- Presented to leadership team on project progress and projected sales

#### *Budgeting*

- Developed budget reporting system for production expense tracking by IT management
- Managed budget of \$142,000 for spreadsheet application development project

### **EXPERIENCE**

**ACI WORLDWIDE – Omaha, NE**      Oct 2020-May 2021  
Business Support Analyst; Information Developer; Project Manager  
*Special projects support to Product Division*

**WADDELL & REED FINANCIAL SERVICES - Omaha, NE**      Dec 2019-Oct 2020  
Compliance Administrator  
*Office support to Division Manager and 20 financial service advisers*

**SEARS - Chicago, IL**      Dec 2017-Nov 2019  
Business Analyst  
*Support IT team in development of budget reporting system*

**MOTOROLA - Schaumburg, IL**      June 2016-Dec 2017  
Project Manager  
*Senior technical advisor and system support for financial systems group*

### **SOFTWARE EXPERIENCE**

Software Products: Word, Excel, Access, PowerPoint, Project, QuickBooks, Frame Maker, Oracle, Salesforce, Clarity  
Programming Languages: SQL, Java, C++, Visual Basic, COBOL, Assembler