



Héctor J. Maymí-Sugrañes

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EDUCATION

University of Wisconsin-Madison 1996 Ph.D.,
Library and Information Studies
Minor in History

University of Wisconsin-Madison 1994 M.A.,
Latin American and Iberian Studies
Double Major in History and Economic Development

University of Wisconsin-Madison 1992
Graduate Certificate Archive and Record Management

University of Puerto Rico 1990 M.L.S.,
Information Science

University of Puerto Rico 1987 B.A.,
Double Major in Economic Development
and Latin American History

Professional Training

**Instituto de Formación Democrata
Cristiana** 1987 Certificate, Political and Government
Consultant

Centro Interamericano de Gerencia Política
1990 Certificate, Political Strategist

EXECUTIVE EXPERIENCE

Dean
2022 – Current
Academic Commons and University Libraries
Western Illinois University

**Associate Provost
and Dean for Research and Development**
2006 – 2021
CETYS University

**Associate Vice-President for Information
Technology and Dean of Library**
2003 – 2006
Shippensburg University

**Executive Director for Institutional
Research and Administration**
1996 – 2001
University of Puerto Rico at Cayey

ADMINISTRATIVE EXPERIENCE

Director 2018 – 2021
Institute of Creativity, Innovation,
and Development Studies
(INCIDES)

Academic Director 2006 – 2015
Doctoral Program in
Administration CETYS
University

Library Director / Associate Professor
2001 – 2003
San Diego State University-Imperial Valley
Campus

Director 1998 – 2001
University Professional Services Program
University of Puerto Rico at Cayey

Library Director / Associate Professor
1996 – 2001
University of Puerto Rico at Cayey

WORK EXPERIENCE

Full Professor 2006 – 2021
CETYS College of Social Science and
Humanities
Graduate School of Business
CETYS University

Endowed Professor
2018 – 2020
New Economic Culture
Committee for Educational Outreach
Tijuana Economic Development Council (CDT)

Co-Editor 1985 – 1990
University of Puerto Rico-Medical Science
Campus Publications

UNDERGRADUATE TEACHING EXPERIENCE

CETYS University 2007 – 2021 Full
Professor | College of Social Science and
Humanities

Courses:

- Information Management (English and Spanish)
- Research Methods
- Globalization and Economic Development (Hybrid and In-Person Modes)
- Society and Social Structures (Online, Hybrid, and In-Person Modes)

Alliant International University 2007 – 2009
Visiting Professor | International Studies
Division/School of Management and Leadership
Courses:

- Politics of International Economic
- Research Methods
- Latin American Studies (Graduate Seminar Course)

Autonomous University of Baja California
2005 – 2007 Visiting Professor | Faculty of Social
and Political Sciences
Courses:

- Information and Development
- Information and International Relations
- Mexican-Latin American International Relations
- Latin American History
- World Religions

San Diego State University, Imperial Valley Campus 2002 – 2005 Associate Professor
Courses:

- Introduction to Sociology
- Mass Communication & Popular Culture
- Study Abroad Course: Puerto Rico

University of Puerto Rico at Cayey 1997 – 2002
Associate Professor | Social Science Program
Courses:

- Introduction to Social Science
- Politics, Film, and Literature: Cultural Development in Latin America (Honors Program Seminar)

GRADUATE TEACHING EXPERIENCE

CETYS University 2006 – 2021

Professor | Graduate College

Doctoral Program in Administration

Master's in Business Administration

Master's in Education

Courses:

- Research Method
- Applied Project
- Dissertation I-II-III
- Qualitative Research
- Research Paradigms
- Thesis and Dissertation Project

Alliant International University 2007 – 2009

Visiting Professor | International Studies

Division/School of Management and Leadership

Courses:

- Research Methods in International Relations
- International Financial Mechanism
- Advance Seminar of Latin American Politics

University of Puerto Rico, Río Piedras Campus

1998 – 2000 Associate Professor | Graduate

School of Library and Information Science

Courses:

- Collection Development
- Introduction to Library and Information Science
- Social Science Information Resources
- Research-Thesis

PROFESSIONAL AWARDS AND ACHIEVEMENTS

| Best Scholar Award 2017 (Graduate), Office of the Vice-Chancellor for Academic Affairs, CETYS University System

| Best Scholar Award 2017 (Undergraduate), Office of the Vice-Chancellor for Academic Affairs, CETYS University System

| Best Scholar Award 2016 (Undergraduate), Office of the Vice-Chancellor for Academic Affairs, CETYS University System

| Best Scholar Award 2014 (Undergraduate), Office of the Vice-Chancellor for Academic Affairs, CETYS University System

AWARDS AND HONORS

- Member, Alliance for Civics in the Academy. Hoover Institution, Stanford University, 2025.
- Honoree Hispanic Leader, History Month Celebration. Illinois Comptroller and the State of Illinois, 2024.
- Hayek Scholar. Institute for Humane Studies, George Mason University, 2020.
- Honorary Member for Excellence and Academic Leadership. Beta Phi Mu International Honorary Society, 1997.
- Honorary Medal for Excellence and Leadership in Library and Information Studies. Puerto Rican Librarian Society, 1990.
- Alumni Society Honorary Medal. School of Library and Information Science, University of Puerto Rico-Rio Piedras Campus, 1990.
- History Department Honorary Medal. University of Puerto Rico-Rio Piedras Campus, 1987.

GOVERNMENT AND POLITICAL

- Advisor of the Pennsylvania Governor's Advisor Commission on Latino Affairs
2003 – 2005
- Advisor of the Institute of Youth Affairs of the State Government of Baja California
2008 – 2013
- Advisor of the Governor of Baja California (Education and State Assembly Liaison)
2007 – 2011
- Technical Advisor of the State Council of Civil Society Organizations, Baja California
2005 – 2007
- Advisor of the President of the University of Puerto Rico (State Assembly Liaison for Budget and Education Issues) 1998 – 2001

APPOINTMENTS

- Member, Provost's Advisory Committee, Western Illinois University
2024 – Current
- Chair, Hispanic-Latinx Task Force, Western Illinois University 2023 – Current
- Co-Chair, Digital Learning Subcommittee, Illinois Innovation Fund
2022 – Current
- Member, Anti-Racism Task Force, Office of the President, Western Illinois University 2022 – Current
- President of the Binational Innovation Commission for Economic Development, Municipal Government of Tijuana, Baja California 2019 – 2021
- Member of State Council for Science, Technology and Innovation, Baja California 2009 – 2013

- Member of the Governor's Youth Council
Commonwealth of Puerto Rico
1988 – 1990

GRANT EXPERIENCE

Project Director, WIU Global Citizen, Title VI Undergraduate International Studies and Foreign Language Programs, US Department of Education, Western Illinois University 2022 – 2026

Coordinator, Transformation of the Municipal Public Schools System to Digital Laboratory Schools Research Project Tijuana Economic Development Council, State of Baja California, Municipal Government of Tijuana
2018 – 2020

Director, Strategic Areas of Economic Development, (Research Project)
Municipal Government of Rosarito Beach
Secretary of Economic Development, State of Baja California 2014 – 2015

Director, Juventud en RED,
Youth Civic Engagement Program
Institute of Youth Affairs of Baja California
State Secretary for Social Development of Baja California and Federal Government Program-Hábitat
2013 – 2014

Director, Youth Political Engagement, (Research Project)
Institute of Youth Affairs of Baja California
State Secretary for Social Development of Baja California
Federal Government Program-Hábitat
2011 – 2012

Co-Director, Baja California's Youth, (Research Project)
Institute of Youth Affairs of Baja California
2009

Director,
School for Community Development,
State Secretary for Social Development of Baja California 2007 – 2009

External Consultant, Civic Society at the Border: Micro-Enterprise and NGOs in Mexicali, Baja California, (Development Program) Inter-American Foundation 2004 – 2006

Director, Seminar for Global and Cultural Studies, University of Puerto Rico System Grant 2000 – 2001

Activity Director, Student Academic Developmental Center, Title V, U.S. Department of Education University of Puerto at Cayey 2000 – 2001

PROFESSIONAL WORKSHOPS (TAUGHT)

- Mass Communication and New Media for Civil Society Organizations Workshop Office for Social Development, Municipal Government of Rosarito Beach 2018 – 2020
- Government Social Responsibility and Gender Equality Workshop Federal Electricity Commission 2014
- Youth Social Networking and Digital Radio for Community Development Institute of Youth Affairs of Baja California 2011 – 2013
- Youth Leadership for Community Development Institute of Youth Affairs, of Baja California 2011 – 2013
- CSOs that Work on Youth Affairs Institutional Development Institute of Youth Affairs of Baja California 2011 – 2013
- Youth Population in Baja California Institute of Youth Affairs of Baja California 2010
- Marketing for Microenterprises State Secretary for Social Development of Baja California 2008

• External Funds and Institutional Development for NGOs State Secretary for Social Development of Baja California 2006

• NGOs Institutional Development Institute of Cultural Affairs, Municipal Government of Mexicali, Baja California 2002

TEACHING INTEREST AREAS

- Research Methods
- Intellectual History
- Economic Development
- History and Society
- Mass Communication and Popular Culture
- International Development
- Globalization Issues
- Civil Society Organizations
- Politics and Social Movements
- Socioeconomic Issues of Information

RESEARCH INTEREST AREAS

- Knowledge and Society
- Latin American Social and Political Thoughts
- New Economic Culture
- Knowledge-Based Economy
- Entrepreneurship in Society
- Regional Development
- Democracy and Pluralism
- Citizen Participation; Civil Society Organizations
- Globalization and Development

Peer Review Publications

• **New Economic Culture: Freedom, Creativity, and Knowledge in the Digital Age**, (book forthcoming, 2027).

• **Persistencia y Cambio de la Globalización: Reflexiones para el Siglo XXI**, Editorial del Sistema CETYS Universidad, (book, 2019).

• **Introducción: el Regreso al Futuro, de la Globalización a la Post-Globalización**, In Persistencia y Cambio de la Globalización: Reflexiones para el Siglo XXI, Editorial del Sistema CETYS Universidad, (book, 2019).

• **Democracia y Gobernabilidad en un Contexto Global**, In Persistencia y Cambio de la Globalización: Reflexiones para el Siglo XXI, Editorial del Sistema CETYS Universidad, (book, 2019).

• **Conclusión: El Reino No Está Perdido, pero Hay que Buscarlo - La Globalización del Siglo XXI**, In Persistencia y Cambio de la Globalización: Reflexiones para el Siglo XXI, Editorial del Sistema CETYS Universidad, (book, 2019).

• **Responsabilidad Social Gubernamental: Revisión Histórica de su Construcción**, In Fundamentos de la Responsabilidad Social: La importancia Ética de las Empresas Socialmente Responsables, Ediciones ILCSA, (book, 2018).

• **El Regreso al Futuro: de la Globalización a la Post-Globalización**, Arquetipos: Revista del Sistema CETYS Universidad, Núm. 45, 2018.

• **Strategic Economic Development Zones in Local Emerging Economies to Improve Innovation on Global Markets: The Case of Rosarito Beach**, In International Conference Cross Cultural, Political and Economic Dimension of Global Business North American and Asian Perspectives, North Maharashtra University (India) (Conference Proceedings, 2017).

• **Cold Warriors: Advancing the Library Modernizing Model in Latin America**, Revista Investigación Bibliotecológica, Universidad Nacional Autónoma de México, Núm. 69, 2017.

• **Ha Muerto el Conocimiento: el Individuo en la Red Masificada**, Arquetipos: Revista del Sistema CETYS Universidad, Núm. 38, 2015.

• **Back to School: La Nueva Relación del Siglo XXI**, Arquetipos: Revista del Sistema CETYS Universidad, Núm. 33, 2014.

• **Back to the Future: Continuidad y Cambio en las Sociedades Democráticas**, Arquetipos: Revista del Sistema CETYS Universidad, Núm. 31, 2013.

• **Un Estado de Libertad: El PAN en Baja California**, In Huellas Democráticas de una Revolución Cívica. Reseña histórica del PAN en BC, 1949-1989, (book, 2013)

• **El Canon del Pensamiento de las Élités Latinoamericanas: Reto para la Diversidad Cultural**, Asian Journal of Latin American Studies, Vol. 24; No. 3, 2011.

• **Generación NiNi: Desde una Perspectiva de México y Baja California**, Revista de Universidad Xochicalco, Núm. 32, 2011.

- **Juventud y Cambio en América Latina del Siglo XXI: Una Mirada General para Entender la Juventud de Baja California**, In La Juventud Bajacaliforniana: Estudio de la Juventud en Baja California 2009, Instituto de la Juventud del Gobierno del Estado de Baja California and CETYS Universidad, (book, 2009)

- **Entre la Democracia Elitista y Populista**, Arquetipos: Revista del Sistema CETYS Universidad, Núm. 12, 2007.

- **Desarrollo humano y sociedad: desde una perspectiva de la persona**, Revista del Desarrollo Humano, Núm. 1, 2005.

- **Lectura, lectores y conocimiento: retos de las democracias latinoamericanas ante la globalización y el extremismo**, In Memoria Tercera Feria Nacional del Libro Universitario de la UABC, México: Universidad Autónoma de Baja California, (book, 2003)

- **Lectura, lectores y conocimiento: retos de las democracias latinoamericanas ante la globalización y el extremismo**, Semillero de Ideas: Revista de Ciencias Sociales, Núm. 40, 2002.

- **The American Library Association in Latin America: From Conceptualization to Implementation of American Librarianship as a “Modern” Model during the Good Neighbor Policy Era**, Libraries and Culture, Fall 2002, Vol.37, Num. 4.

- **Ideología y reforma universitaria: la Nueva Derecha latinoamericana entre los años 80’s y principio de los 90’s**, Revista Cayey, Año 1999, Núm. 78.

- **Latin American Archival Theory and Practice during the 1970s and 1980s**, Libraries and Culture, Summer 1999, Vol 34, Num. 3.

- **Caribbean, The Encyclopedia of Library History**, New York: Garland, (book, 1994)

- **Social Class Issues in the History of Libraries, The Encyclopedia of Library History**, New York: Garland, (book, 1994)

- **Nueve días con SIDA: monólogo para no ser actuado**, Revista Salud y Cultura, Año1, Vol. 1, Num.1, Colegio de Profesiones Relacionadas con la Salud, Recinto de Ciencias Médicas, Universidad de Puerto Rico, 1988.

DIGITAL PUBLICATIONS

- **Current Binational Relations (Vlog)** Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Oct. 2019.

- **Vitrina de las Américas (Americas’ Showcase): Binational Historical Perspective (Vlog)** Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Sep. 2019.

- **New Economic Culture and Innovation Ecosystem (Vlog)** Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Sep. 2019.

- **Innovation Ecosystems (Vlog)** Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Sep. 2019.

- **New Economic Culture and Democracy (Vlog)** Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Jul. 2019.

- **Social Innovation (Vlog)** Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Jul. 2019.

- **New Economic Culture (Vlog)** Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Jul. 2019.

- **Creatividad, Innovación y Desarrollo para el 2035** (Vlog) Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Dec. 2018.
- **La Universidad que Necesita Baja California** (Vlog) Hosted by INCIDES/Desde el Escritorio de la Biblioteca Series, Oct. 2018.
- **Convención Demócrata: Un Intento Casi Logrado**, Centro Interamericano de Gerencia Política (Blog), Miami, Florida, 2012.
- **Convención Republicana: Back to the Future**, Centro Interamericano de Gerencia Política (Blog), Miami, Florida, 2012.

CONFERENCES

- **Back to the Future: Academic Libraries Transformational Challenges in the 21st Century**, Center for Information and Communication Studies, University of Puerto Rico-Río Piedras, Mar., 2023.
- **Digital Scholarship: After the Apocalypse Zombie**, III Congreso Internacional de Investigación RED-RIACO in Colombia, Nov., 2021
- **Back to the Future: A Binational Workforce** (Webinar), US Consulates and Embassy in Mexico, Sep., 2020.
- **Explotación y Usos de la Información de Censos Económicos 2019** (Webinar), Instituto Nacional de Estadística, Geografía e Informática (INEGI), Aug., 2020.
- **Creatividad, Innovación y Desarrollo: Propuesta de Escuelas Experimentales para la Nueva Cultura Económica**, XIV Congreso Internacional de Ciencias Sociales Interdisciplinarias, Universidad Autónoma Metropolitana, Jul., 2019.
- **La Importancia de la Investigación en la Educación**, VII Colloquium in Education, Master's Degree Program, Universidad Interamericana para el Desarrollo, Tijuana, Apr., 2017.
- **Cross Cultural, Political and Economic Dimension of Global Business North American and Asian Perspectives**, North Maharashtra University (India) and CETYS University, Ensenada, Baja California, May, 2016.
- **Valuable Entrepreneurship**, United States Association for Small Business and Entrepreneurship (USASBE), 2016 Conference, San Diego, Jan., 2016.
- **Social Responsibilities Theories: Implications for Emerging Economies**, Colloquium "Business and Management Faculty Research," CETYS University System, Tijuana Campus, Oct., 2015.
- **Triple Helix and Social Responsibility as Part of the Transformation to Knowledge-Based Economy: Baja California Case**, 2nd Symposium on Support, Financing, and Incubation for New Entrepreneurial Initiatives, CETYS University System, Mexicali Campus, May, 2015.
- **Los Retos del TLCAN en sus 20 Años. Foro: XX Años del TLCAN, ¿Estancamiento o Desarrollo?**, Sistema CETYS Universidad, Campus Tijuana, May, 2014.
- **Posibilidades y Retos de los Jóvenes en la Sociedad del Conocimiento**, Premio Estatal de la Juventud, Instituto de la Juventud del Estado de Baja California, Tijuana, Sep., 2013.
- **Generación Ni-Ni en México y Baja California**, Seminario de Investigación, Universidad Xochicalco, Baja California, Jun., 2012.
- **Un Fantasma Recorre Ensenada: Realidad y Ficción de una Ciudad del Conocimiento**, III Foro IESI-IMIP: Ensenada Ciudad del Conocimiento: Aportes al Desarrollo Sustentable, CETYS Universidad, Baja California, May., 2012.

- Libertad y Conocimiento en Tiempos de la Redes Sociales, Encuentro Regional de Filosofía y Pedagogía: Fenomenología y Aprendizaje Significativo, Facultad de Humanidades, Universidad Autónoma de Baja California, May, 2011.
- Juventud y Cambio en América Latina del Siglo XXI: Una Mirada General para Entender la Juventud de Baja California, Conferencia Magistral en el Día de la Juventud, Instituto de la Juventud de Baja California, Gobierno del Estado de Baja California, Tijuana, Nov., 2010.
- Juventud y Democracia, Foro para el Desarrollo de una Ley de Jóvenes para el Estado de Baja California, Instituto de la Juventud de Baja California, Gobierno del Estado de Baja California, Tijuana, Nov., 2009.
- New Community in Baja California: Migrant and Native Indigenous Communities, 55th Annual Conference of the Rocky Mountain Council for Latin American Studies, Arizona, Apr., 2008.
- A Reluctant Partner: The State of Baja California Policies on Indigenous Migrant Communities, 2008 Southwestern Political Science Association Annual Conference, Las Vegas, Mar., 2008.
- Mexico: a Plural Society, Forum Exploring the Multi-cultures of United States, Mexico, and Japan, Alliant International University, San Diego, Apr., 2007.h
- Procuración de Fondos y Desarrollo Financiero, Reunión Anual de Investigación FIMPES, Mexico City, May., 2007.
- Multiculturalismo y Cultura de la Legalidad, Foro Regional Fronterizo sobre Educación y Multiculturalismo, Sistema Educativo, Estado de Baja California, Tijuana, Baja California, Nov., 2006.
- La Investigación como Parte de Consolidar la Transparencia; la Transparencia como Parte de Consolidar la Investigación: el Papel de las Universidades y el Gobierno, Baja California Transparente: Jornadas de Transparencia, Mexicali, Baja California, México, Jan., 2006.
- Cultural Diversity as a Skill: A Challenge for Higher Education in State, National, and International Contexts, 2004 Pennsylvania Summit on Educational Excellence for Latino Students, Harrisburg, Dec., 2004.
- La Diversidad Cultural en el Pensamiento Latinoamericano: Retos para la Democracia, 5ta Feria Anual del Libro, Universidad Autónoma de Baja California, México, Mar., 2004.
- Citizens' Environmental Response: The Development of Environmental-Related NGOs in Two Border Cities (Mexicali and Tecate), Latin American Studies Association XXIV International Congress, Houston, Mar., 2003.
- Cooperación en la Frontera: the Border Studies Collection, Reunión de Archivos de la Frontera: México-Estados Unidos, Archivo General de la Nación, Monterrey, Mexico Jul., 2002.
- The Future of Democracy in Latin America: National and International Factors, 43rd Annual International Studies Association Convention, New Orleans, Mar., 2002.
- Lectura, Lectores y Conocimiento: Retos de las Democracias Latinoamericanas ante la Globalización y el Extremismo, 3er Feria Anual del Libro, Universidad Autónoma de Baja California, Mexico, Feb., 2002.
- Border Region Universities and Information Society: Possibilities and Challenges, The Second Annual Business, Industry, and Higher Education Conference, Universidad Autónoma de Baja California y San Diego State University-ImperialValley Campus, Oct., 2001.

- Back to the Future: la Identidad Cultural en América Latina y el Caribe, 2000 Mid-America Conference on Hispanic Literature, University of Wisconsin-Madison, Sep., 2000.
- Globalization and Latin American Studies: A New Paradigm for the 21st Century, Latin American Studies Association XXI International Congress, Miami, Mar., 2000.
- Democratic Corporatism and Civil Society: Theoretical Perspectives for Developing Countries, 22nd Annual Third World Conference, University of Nebraska-Omaha, Oct., 1999.
- Globalization in the Caribbean: Action and Challenge the Puerto Rican Case, 21st Annual Third World Conference, University of Nebraska-Omaha, Oct., 1998.
- El Rol de la Tecnología en el Reclutamiento y Reentrenamiento del Personal en la Biblioteca a la Luz de la Reingeniería y Reestructuración de Procesos, Conferencia del Programa de Educación Continua del Sistema de Bibliotecas, Universidad de Puerto Rico-Río Piedras, Feb., 1998.
- Retos de la Tecnología en el Reclutamiento y Reentrenamiento de Personal en la Biblioteca, Conferencia de la Escuela Graduado de Bibliotecología y Ciencias de la Información, Universidad de Puerto Rico-Río Piedras, Apr., 1997.
- Globalización y Comunicaciones: Retos y Posibilidades en un Mundo en Cambio, Conferencia del Programa de Estudios de Honor, Universidad of Puerto Rico-Cayey, Apr., 1997.
- Modernizing Underdevelopment: Inter-American Library Relations (1890-1974), Second Inter-American Relations Conference, University of North Florida, Jacksonville, Florida, Oct., 1996.

De la Cultura a las Culturas: el Reto de las Instituciones Culturales sobre Puerto Rico, Puerto Rican Studies Association, San Juan, Puerto Rico, Sep., 1996.

- Latin American New Right Development Theories: The State-Market Relation, Latin American Studies Association XVIII International Congress, Atlanta, Mar., 1994.
- New Right Information Centers, The 4th Conference of Libraries and International Development, at Florida State University, Tallahassee, Florida, May., 1993.
- Globalization and the New Right in Latin America, Second Biennial Conference on Culture, Society, and Change in the Americas, sponsored by the University of South Florida, La Universidad de los Andes (ULA) y Venusa, C.P.S.A. en Merida, Venezuela, Mar., 1993.
- Cultural Chronotope on Information Access in Latin American Archive Theory During the 1970s and 1980s, Modern Language Association Annual Conference, New York (NY), Dec., 1992.
- The New Right Ideology in the University Reform in Latin America, Latin American Studies Association XVII International Congress, Los Angeles (CA), Sep., 1992.

Community Engagement

- Member, Board of Director, CT Vivian Project Macomb Foundation, 2023 – Current.
- Founding Director INCIDES (Binational NGO Mexico-US), 2018 - 2021.
- Founding President and Board of Director Member of IFEDDEC (Mexican NGO), 2008 - 2018.

Languages

Fluent in English and Spanish; reading knowledge of French and Portuguese

BIOGRAPHICAL INFORMATION

Name:

Héctor J. Maymí-Sugrañes

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Western Illinois University

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REFERENCES

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of Admissions and Enrollment Support
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