UNO STRATEGIC PLANNING & CONTINUOUS QUALITY IMPROVEMENT AT WORK

UNIVERSE OF UNO DATA & ANALYSES

Existing data and analyses:
- OIE
  - IR
  - Analytics
  - Special Research
- Accreditation
  - Approx. 70 data sets (from multiple units)
- UNePlan
  - Institutional Level plan
  - Unit Alignment
  - Quarterly progress reports
- Strategic Assessments
  - Institution-wide surveys regularly administered
- Others
  - Unit-based assessments

NARROW TO KEY METRICS FOR SPSC

Align analyses and metrics to:
- 4 Strategic Goals
- Institutional–level perspective

DATA REVIEW

- SPSC
  - Demonstrate activity and progress toward goals
  - Consider changing issues or conditions
  - Suggest recommendations
  - Other key groups/decision-makers

QUALITY IMPROVEMENT

- Institutional Plan reviewed annually
- Unit plans realigned annually
- Potential problem areas identified
- Assessments or strategies refined as needed
- Trend/benchmarking data used more extensively
- Enhanced support for data-influenced decision-making

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